



The *Great* Canadian Catholic Hospital History Project

Documenting the legacy and contribution of the
Congregations of Religious Women in Canada,
their mission in health care, and the founding and operation of Catholic hospitals.



Projet de la *Grande* Histoire des hôpitaux catholiques au Canada

Retracer l'héritage et la contribution des
congrégations de religieuses au Canada,
leur mission en matière de soins de santé ainsi que la fondation et l'exploitation des hôpitaux catholiques.

Bonnyville Health Centre

Public Opening Ceremonies
June 11, 1986 ~ 1:30 p.m.

Supplement to the *Bonnyville Nouvelle*, June 9, 1986

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Bonnyville Health Centre



Public Opening Ceremonies
June 11, 1986 1:30 p.m.

Supplement To The Bonnyville Nouvelle, June 9, 1986

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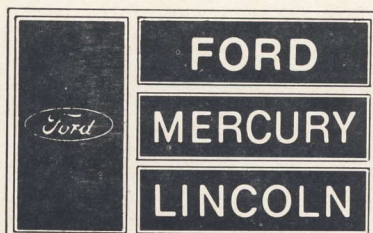


Bonnyville Health Centre

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Brief History

Bonnyville area hospital services had their humble beginning in 1917 when the Women's Missionary Society of the Presbyterian Church established a hospital in a small two storey farm house. It was first called the Bonnyville General Hospital but this was soon changed to Katherine H. Prittie Hospital in honor of a generous benefactor.

In 1926 a new twenty-bed hospital was opened on the present site. Disaster struck in 1934 when an explosion in the electric plant razed this hospital.

The W.M.S. of the United Church rallied to the cause by erecting the present building a year later. By 1962 the W.M.S. could no longer support the mission, so this gave rise to the Duclos Hospital Society. Mr. Harvey Howatt was instrumental in the organization of the Society and expansion of the building.

St. Louis Hospital had its beginning in late 1919, when the Sisters of Charity of Notre Dame d'Evron answered a request by Father Joseph Lapointe to establish a hospital and a school. The lower floor of a former church and rectory was remodelled to accommodate eight beds.

Dr. S. Sabourin, the first resident doctor since 1918, was a driving force for the construction of a new building. His dream was realized when a new building was completed in 1929. As the town and district grew, so did the hospital with the addition of a new wing in 1955.

During the 1970's public interest in replacing the ageing Duclos and St. Louis facilities was increasing. Several attempts to compromise the ideological differences between the two institutions bore no fruit. It wasn't until the summer of 1978 that Marcel Ducharme and Simon Dallaire for St. Louis Hospital, along with Roy Doonanco and Ted Bodnar for Duclos Hospital Society negotiated the new format for the governance of health services in Bonnyville. This historic agreement was approved by government in January 1979, thereby setting the wheels in motion for construction of this ultra modern Health Centre.

Although the best way to appreciate this modern facility is through a tour, a few of the many features incorporated by Rockliff Group Architects deserve special mention.

The main public access to the Health Centre is provided via an entrance ramp from Lake Drive to a weather-sheltered passenger drop-off zone and a glazed entry bridge.

The entry bridge and the auxiliary nursing deck overlook a south-oriented sunken garden which is sheltered by the "arms" of the building and has a fine view towards Jessie Lake.

The southern grading is such that the dietary department, staff cafeteria, education and lounge areas located on the lower level will receive natural daylight and have access to the garden.

Adjacent to the lobby and in a "street" or public atmosphere are the support activities of the auxiliary care unit. The individual patient rooms are considered as



Duclos Hospital
1926



St. Louis Hospital
1929

homes and create a private area for the resident. At the interface between private and public life (home and street), a semi-private porch or "stoop" is provided for each home.

A central play area/nourishment station is planned for the enjoyment of active pediatric patients and can be easily supervised from the adjoining nursing station.

Acute and non-acute care patient rooms incorporate an angled bed wall that allows the bed-ridden patient more direct view out the window. The angled bed creates an alcove for visitors' chairs or residents' furniture.

Auxiliary care patient double rooms have a quiet private zone for each sleeping alcove and a shared activity area.

To the many people who contributed in the planning and to the citizens desiring new facilities, the Bonnyville Health Centre is a dream come true!

Chairman's Message

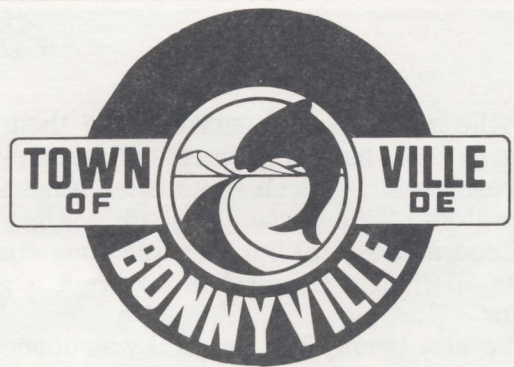


It is an honour for me to be able to congratulate my fellow Board Members and the citizens of Bonnyville and District on the occasion of the official opening of the Bonnyville Health Centre.

The Board gratefully acknowledges the contributions from Administration, staff, Doctors and all other organizations and individuals who, for the past several years, have given so much of themselves towards the planning and construction of this excellent facility. The move from the old to the new has happened and staff and patients greatly appreciate the change.

We feel very fortunate that along with the dedicated staff we had, we are able to recruit the high caliber of people that are here today to give the people of Bonnyville and area the best treatment possible now and for years to come.

Marcel Ducharme



On behalf of the Town Council and the citizens of Bonnyville, it is my pleasure to take this opportunity to express our thanks to all of the people responsible for this important contribution to the community.

The health care that we now enjoy in Bonnyville can be attributed to the cooperation between governments, organizations, volunteers, and the professionals who will serve us in this facility in the decades to come.

I am proud indeed to be able to represent the citizens of Bonnyville on this special occasion.

Leo Vasseur

Mayor

Town of Bonnyville

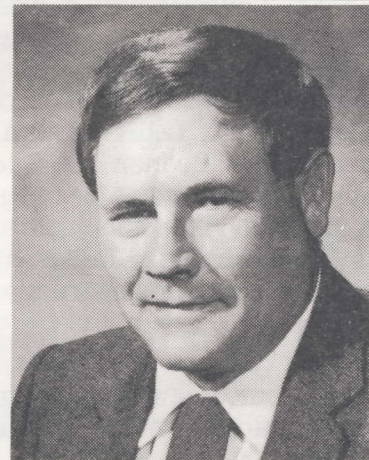


CONGRATULATIONS

on the

construction of an excellent health care facility to serve the Bonnyville district.

**MUNICIPAL DISTRICT
OF BONNYVILLE
NO. 87**



The opening of the Bonnyville Health centre is a wonderful achievement for the people in the Bonnyville constituency. I know the construction of this facility will be of benefit to the community. Congratulations to all those involved in making this a success.

**Ernie Isley, MLA
Bonnyville Constituency**

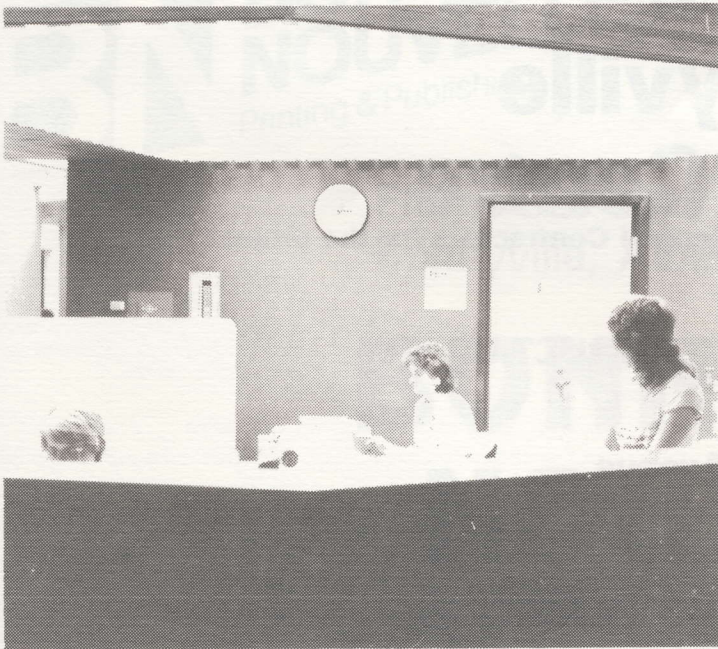
The District Board

The new District Board was created in 1985 to meet the requirements of the Alberta Hospitals Act. The newly created Bonnyville General and Auxiliary Hospital and Nursing Home District No. 88 includes the Glendon Hospital District for the Auxiliary part of the Health Centre. The District Board is responsible to appoint a placement committee for the Nursing Home and Auxiliary residents. It is also responsible to appoint five members to the Board of Management of the Health Centre, as well as to approve local requisitions.

The present members are Raymond Beaupre, Chairman, Leo Vasseur and Rene Champagne from the Town of Bonnyville; George Hutskal, Vice Chairman, Garry Legault and George Severn from the Municipal District; and Joe Yurkowski from the Improvement District.

Board of Management

The Board of Management is an eleven member appointed Board. Six members are appointed by the Sisters and five by the District Board. While the Sisters have six appointed representatives, two of those shall be from the Duclos Hospital Society. The appointees are Sister Ruth Wirachowsky, Sister Marie Therese Laberge, Sister Mary Ellen O'Neill and Marcel Ducharme, as well as Ted Bodnar and Albert Layh from the Duclos Hospital Society. District Board appointees are Roy McDonald and Martha Filipchuk from the M.D., Solange Lajoie and Raymond Muller from the Town of Bonnyville, and Gordon Gadwa from Kehewin Reserve.



Information Desk Located in Main Lobby



Bonnyville Health Centre

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General Administration

The Health Centre's general administration responsibilities are distributed in the following manner. The Administrator, Simon Dallaire, is directly responsible to the Board of Management under the Chairmanship of Marcel Ducharme. Assisting him, two Assistant Administrators are in charge of the following areas; Sister Mary Ellen O'Neill, Nursing Practice, and Milton Crawford, Support Services. Directly accountable to the Administrator, Sister Mary Ellen is responsible for all aspects of nursing functions within the Health Centre, and Milton Crawford for all support services; Patient Information, Engineering and Maintenance, Pharmacy, Finance, Dietary, Housekeeping, Laundry/Linen, and Materiel Management.

Department Heads of Pastoral Care, Laboratory, Radiology, Rehabilitation and Education are directly accountable to the Administrator.

Dr. J.P. Bugeaud, Chief of Medical Staff, is directly responsible to the Administrator. As a representative of the Medical Staff, the Chief of Staff is required to attend and report directly to the Board at regular monthly meetings; however, he has no voting power.

The Ladies Auxiliary is an important part of the health concept. They are volunteers who operate Health Centre gift shop and attend to comfort needs of the patients. They hold an important role in our communication with the community and patient services.



Bonnyville Health Centre

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on the grand opening
of the new

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| ● Olds Hospital | ● Rimbey Hospital | ● Mannville Hospital |

Patient Information

Patient Information encompasses three separate areas of service; the Health Record, the Admitting and the Reception/Communication Departments.

The Admitting/Communication Department, staffed with five part-time employees, is centrally located on the main floor of the facility adjacent to all other support services. Hours of operation on weekdays are 0730-2200 hours and on weekends and holidays 0830-2200 hours.

The switchboard, AGT MITEL SX200 Generic 217, has eight incoming lines and 170 locals and 170 stations. The Health Centre has two consoles, one in admitting and the second at the 24 hour nursing station.

The Health Centre is equipped with a security system which enables staff to monitor the inside and outside of the building 24 hours a day.

A common addressograph system initiated in admitting is used for quick and accurate patient identification in nursing, treatment and diagnostic departments.

Three cubicles provide privacy and assure confidentiality of information required for admission.

The Health Record Department, staffed with four full-time employees, is located on the main level directly behind the Admitting Department. It is equipped with the latest trends in electronic equipment. Xerox 620 Memorywriters are used by each of the staff. This department is currently switching from paper abstract-



ing to a computerized abstracting system, PAS+ Basic, performed on Apple IIe microcomputer. The transcription area adjacent to the Doctors' Lounge utilizes the Lanier centralized dictating system.

Objectives for the future are to begin microfilming patient records. Our Department will also explore the maintenance of a master patient index on computer, as well as census and discharge analysis statistics.

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Nursing Practice Department

The Nursing Practice Department of Bonnyville Health Centre welcomes the challenge to be of service in the health care needs of the citizens of Bonnyville and district as well as to those patients from other areas. This department functions twenty-four hours every day of the year and is staffed with Registered Nurses, Registered Nursing Assistants, Nursing Attendants and clerical personnel. There are eighty full-time equivalent nursing positions providing a total of 161,820 hours of either direct or indirect patient care per year.

Policies and procedures are established in each nursing care unit to ensure that adequate and competent care is consistently administered on a continuing basis. Our department recognizes the dignity, individuality, autonomy and worth of each person and always attempts to reflect this belief in the care given. During any one day the Nursing Department interrelates with all other departments in the Health Centre. Nurses coordinate the skills, techniques and services of other health care disciplines so that the patient receives the necessary care, treatment and diagnostic tests in a safe, pleasing environment.

Each nursing unit is planned and equipped to meet the needs of the patients or residents of that particular unit. Nursing advocates self-care activities as much as possible and believes that the patient and the support persons should be informed and involved in total care. Nourish-

ment centres on each unit, comfortable lounge areas, colorful decor in furnishings and accessories, as well as the availability of soft music and each accessibility to nursing personnel all contribute to the patients sense of well being. Nursing personnel believe strongly in the prevention of disease and injury and contribute to education in this area. The nursing staff feels privileged to serve you.



Bonnyville Health Centre

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Auxiliary Care Unit

A thirty bed Care Unit is one of the components of the new Bonnyville Health Centre. Nursing care will be provided under twenty-four hour Registered Nurse supervision and it will operate in close liaison with the acute care areas of the Bonnyville Health Centre.

The Auxiliary Care Unit has been specifically designed to create a home-like atmosphere for residents long-term care. To this end it is equipped with a large dining room, recreation and craft area, as well as a lounge and quiet room. Skylights provide soft, natural lighting. A small greenhouse is available for interested residents to work in. Spacious balcony gardens provide outdoor areas to be enjoyed by residents and their visitors. Large windows in the private and semi-private rooms give the resident a beautiful view of the surrounding scenery.

Emphasis in the Auxiliary Care Unit will be on enhancing the quality of resident's life through careful attention to physical health, social relationships, emotional well-being, spiritual and intellectual needs. A full-time recreation therapist and physiotherapist will work with the team to help residents achieve and maintain their highest level of independence.

The success of an Auxiliary Care Unit depends not only upon the work and attitude of its care workers, but upon the involvement and commitment of family and community members.



Quality Assurance Program

The Quality Assurance Program provides a system for achievement of high standards of delivery of patient care and related services. The staff development coordinator is responsible for coordinating the planning and implementation of this program under the direction of a hospital wide quality assurance committee. Some of the activities carried out through this program are:

1. Identifying, resolving problems relating to the quality of patient care.
2. Establishing realistic and measurable standards for evaluating patient care and services.
3. Monitoring quality controls and documenting the effectiveness of the program.



Bonnyville Health Centre

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Emergency, Special Care and Operating Suite

In the Surgical Suite, the Emergency and Special Care Units of Bonnyville Health Centre, our department's philosophy is that the patient has the right to receive a high standard of nursing care. This care is ministered by nursing personnel qualified through education, training and experience, and who possess personal attributes required in these nursing specialities.

In order to carry out this philosophy of care, nursing staff in these areas are prepared at the basic cardiac support level. They have completed eighty hours of instruction in advanced cardiac life support. This course enables individuals to deal promptly and efficiently with cardiac emergencies while awaiting the arrival of the physician. Staff members also attend a variety of educational seminars, workshops and inservices in the management of multiple trauma and other emergencies as well as operating room technique.

Over the twenty-four hour period, a professional registered nurse responds to emergencies arriving at Bonnyville Health Centre. After the normal daytime hours, a buzzer system is available to alert nursing staff in the building of emergency arrivals.

Elective surgical procedures are scheduled three days a week and a nurse is on call to respond to emergency surgery.

The Special Care Unit, which looks after patients requiring acute care and special observation, is staffed as needed.

The Emergency Department in Bonnyville Health Centre is very spacious, comprising two major trauma rooms and three examination rooms as well as a large treatment area accommodating up to four patients. A room situated just off the nursing station in this area allows staff to monitor patients requiring observation for a few hours only. Trauma rooms are especially equipped to deal quickly with multiple trauma victims and cardiac patients. A Day Surgery Unit in the emergency area will be utilized for day surgery patients. The Surgical Suite consists of two operating rooms and a post anesthetic recovery area. A very sophisticated anesthetic machine is a great asset to the patient and the anesthetist. As well, we have new modern equipment and many new instruments which facilitate good technique and care.

The Special care Unit can accommodate up to four beds; however, at present only two beds will be utilized. Nursing staff appreciate the increased space which is helpful to accommodate all the extra equipment used in this special area. Each bed is equipped with a wall mounted cardiac monitor and other monitoring equipment as well as oxygen and suction. X-rays can be taken and the patient weighed without having to transfer from the bed. Adjacent to this unit, an atrium is provided which is visible from the bed. This feature combined with the brightness of the unit enables the patient to keep in touch with reality and hopefully helps speed recovery.



Bonnyville Health Centre

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GRAND OPENING**

Staff Development

The goal of the education department is to promote high standards of health care and to improve the delivery of patient care services by helping staff members develop personally and professionally. This is achieved through a facility wide staff development and quality assurance program.

The responsibilities of the education department are carried out by one individual under the title of staff development coordinator.

The primary roles as coordinator of the staff development program are to identify learning needs on a facility wide basis; to provide consultation, planning, program development and implementation of educational opportunities. These are achieved through a variety of ways such as:

1. General Orientation:

A program to introduce new staff to the Health Centre policies, procedures and routines.

2. Inservice Education:

Planned learning experiences within the Health Centre to develop job skills, increase knowledge and understanding, potentiate personal abilities and keep abreast of changes in the health field.

3. Continuing Education:

Keeping departments informed of outside educational opportunities and facilitating workshops, seminars or courses within the Health Centre.

4. Library Services:

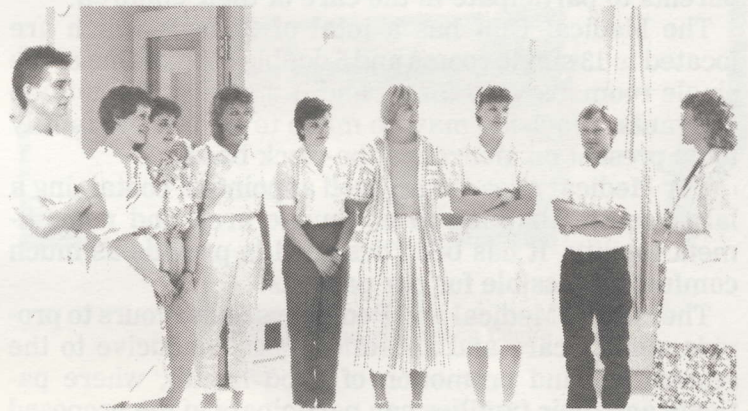
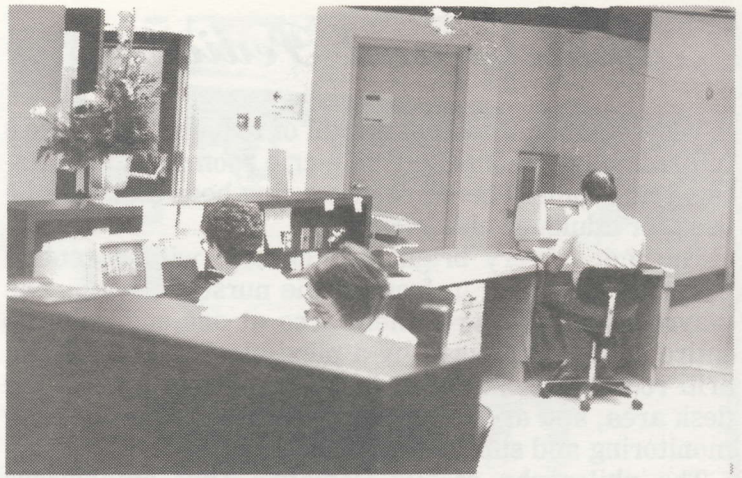
These services are organized with a centralized main library and a decentralized library collection within each department. All resource material is purchased, distributed or made available for loan through a central catalogue and control system in the main library.

Surgical Unit

The Surgical Unit of the Bonnyville Health Centre can accommodate twelve patients. This unit has a spacious bright patient lounge. Patients are prepared for surgery and cared for following recovery of anaesthesia in this unit.

Out-patients undergoing approved surgical, diagnostic and medical procedures may be admitted to the Surgical Day Care Unit. This allows patients to arrive in the morning, have a procedure done and leave the same evening if they meet the discharge criteria. All surgical patients are cared for in such a way as to promote a safe and beneficial experience for the patient. It is the objective of nursing staff to provide high quality care; give appropriate support, reassurance and information to the patient/guardian; and to attempt to ensure the patient has a positive experience while in hospital.

The hub of the Obstetrical and Surgical Units is a nursing station where general monitoring equipment is located. These electronic systems provide assurance in safety, security and early response to emergency situations.



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Medical and Pediatrics

The Pediatric Unit has a total of 20 beds. There are 8 full size single rooms, 2 double crib rooms, and 2 isolation crib rooms. There are also swing beds that may be used for adults or children.

The unit is very bright and cheery, with a central carpeted playroom in front of the nurses' station. The playroom has a nourishment area at one end, and the entire area is protected by a plexi-glass partition. The crib rooms are arranged in a semi-circle around the desk area, and are conveniently located to permit easy monitoring and supervision.

The philosophy of our Pediatric Unit emphasizes family centered care. With this in mind, we encourage parents to participate in the care of their children.

The Medical Unit has a total of 23 beds which are located in 13 single rooms and 5 double rooms. One of the single rooms is very large, and if a patient's condition warrants, provision may be made to permit the family to be present on an around-the-clock basis.

Our Medical Area is very well appointed, containing a large central bathing area, lounge area and nourishment facility. It has been designed to provide as much comfort as possible for our patients.

The staff of Medical and Pediatrics endeavours to provide quality care and an atmosphere conducive to the restoration and promotion of good health, where patients and their families can participate in the proposed care and treatment.

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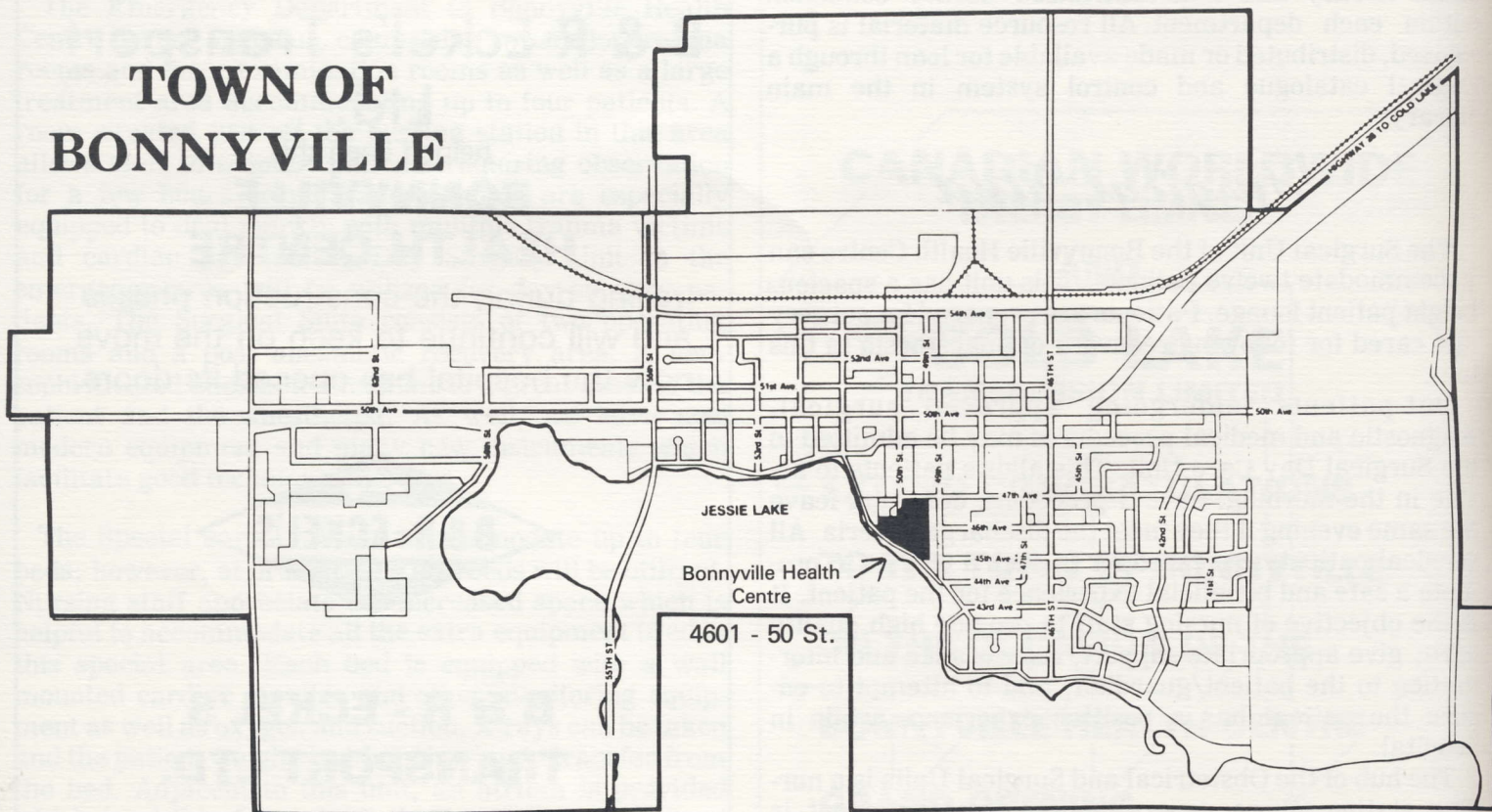
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TOWN OF BONNYVILLE



Pharmacy

The Pharmacy Department in the Bonnyville Health Centre will be providing a much more comprehensive program relating to drug therapy than has been possible in the St. Louis or Duclos Hospitals.

The Pharmacy will be staffed by a full-time Pharmacist and a full-time Technician, providing full services Monday through Friday.

With improved equipment and a large increase in working space, the drug distribution system will be upgraded to what is currently accepted as the safest and most efficient system, the "unit dose" system. Under this system, all the drugs for each patient for 24 hours are provided in separate patient drawers; all doses are individually labelled. The Pharmacy has also been provided with a laminar flow hood, which will allow preparation of all intravenous drugs in a sterile and therefore safer environment.

The Pharmacist will be preparing a drug profile for each inpatient. All medications and other pertinent data will be noted, allowing the Pharmacist to ensure that each patient receives the right drugs at the best times, that no drug interactions occur, that any adverse or allergic reactions to drugs are carefully noted, and avoided if at all possible. In addition, the Pharmacist will be talking to more patients prior to discharge to ensure that they have the required information about their medications. A bi-monthly newsletter will be published for the staff and more inservice programs for staff will be available.



Bonnyville Health Centre



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Laboratory

The Laboratory Department in the Bonnyville Health Centre has an area of approximately 2000 square feet. The department has the services of a Pathologist who will also direct laboratory services in Cold Lake and St. Paul Hospitals. We have a full time staff of five registered medical technologists and two certified combined technicians.

The laboratory provides services in Hematology, Chemistry, Bacteriology and under the direction of the Pathologist, we will develop Blood Bank and Histology. Once fully developed, all but the most sophisticated testing will be done on site with a minimum of tests referred to a referral laboratory.

A fully equipped autopsy room, approved and designed to accept referrals from surrounding facilities, is a unique addition to health service in the area.

The Department is designed in an open area concept with all services except Bacteriology in the main area. There is a separate room for blood collecting and also a room where ECG's will be conducted. The Pathologist has an office equipped with a sophisticated microscope which will aid him in diagnosis and teaching.

The Laboratory has acquired new major pieces of equipment for our Chemistry and Hematology departments, and looks forward to developing a computer system which will aid us in handling all patient information and test results. The Department has four new microscopes and the latest in safety equipment in which to prepare samples for analysis.



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Bonnyville Health Centre

OFFICAL OPENING

Wednesday, June 11, 1986

1:30 p.m.

Program Order

1. *Master of Ceremonies-*
Mr. Ray Muller
2. *O'Canada-*
Bonnyville Community Singers
3. *Invocation-*
Father R. Bissonnette
4. *Speakers-*
 - a. Chairman of Bonnyville Health Centre Board
- Mr. M. Ducharme
 - b. Chairman of Duclos Hospital Society
- Mr. J. Kalinski
 - c. Chief of Medical Staff
- Dr. J.P. Bugeaud
 - d. -Mayor of Town of Bonnyville
- Mr. L. Vasseur
 - e. Reeve of M.D.
- Mr. B. Drake
 - f. AHA Representative
- Mr. Rod Kripps
 - g. Architect
- Mr. J. Rockliff (Rockliff Group)
 - h. General Contractor
- Mr. F. Maguire (Cavan Construction)
5. *Presentation of Key to Administrator-*
 - i. Administrator
- Mr. S. Dallaire
 - j. - Sisters of Charity
- Sister C. Goyer
 - k. MLA
- Mr. E. Isley
 - l. Alberta Hospitals and Medical Care
- Honorable D. Russell
6. *Official Ribbon Cutting*
 - Honorable D. Russell
 - Sister C. Goyer
 - Mr. M. Ducharme
 - Mr. E. Isley



Board Members: Marcel Ducharme (Chairman), Solange Lajoie, Martha Filipchuk, Sister Ruth Wirachowsky, Raymond Muller, Sister Mary Ellen O'Neill, Sister M.T. Laberge, Simon Dallaire (Administrator), Roy McDonald, Ted Bodnar, Albert Layh. Missing: Gordon Gadwa.



Dr. Dave Omand, Dr. Janice Routledge, Dr. Elro Bauld, Dr. Jean Paul Bugeaud, Chairman, Dr. Lora Ligate, Dr. Guy Lamoureux; Missing: Dr. Peter Schwarz, Dr. John Mills, Dr. Robert Davey, Pathologist.

The Medical Staff

The medical Staff is seen here at a regular monthly meeting. Each member of the medical staff is appointed to various departments, i.e., Laboratory, Radiology, Pharmacy, Physiotherapy, Emergency, O.R., Infection Control, etc. These various areas of responsibility are dealt with through committee meetings and reported at the monthly medical staff meetings. Medical staff receives privileges in the Health Centre to admit patients and use the diagnostic facilities. In return, they take part in the Administration of various aforementioned departments and act as a link with Administrations and Board for recommendations to im-

prove and/or assure a high standard of service. The medical staff is also responsible to assure that one physician is always on call for the Health Centre Emergency Department and to attend to their In-patients.

The Chief of Staff, Dr. J.P. Bugeaud, acts as the liaison between the Medical Staff and the Board. He is also charged to investigate and recommend any grievances reported to him by Administration and/or the Board.

The Chief of Staff is appointed by the Board and attends Board meetings, however, he has no voting power.



Main Lobby - Showing a mural of local artist Peter Shostak and stained glass ceiling by Karl Lengauer of Calgary



A view of the Auxiliary Unit Dining Room
Staff preparing the residents for lunch

List Of Employees At Bonnyville Health Centre

Administration

Simon Dallaire

Louise Bellamy
Pat Bezaire
Milton Crawford
Debbie Fontaine
Shirley Hall
Caroline Laporte
Valerie Merriam
Sister Mary Ellen O'Neill

Materiel Management

Ray Prevost

Florence Albert
Leona Collins

C. I. R.

Gwen Sutton

Patient Information

Darlene Pulak

Colleen Blake
Doreen Chryslor
Kathy Filipchuk
Shirley Landry
Carol Lukinuk
Sandra McCoy
Cindy Ouellette
Lynn Tetrault
Eugie Vachon
Jeanne Wolgien

Laboratory

Donna Wilson

Nancy Clayton
Patsy Galvin
Arlene Johnson
Christine Lawrence
Linda Ryan
Gerri Sibbick

Pharmacy

Reta Johnson

Madeline Mongeau
Bev Rooney

Radiology

Gayle Ferbey

Lori Blake
Bev Cameron
Cindy Kalinski

Dietary

Simone Laplante

Marilyn Albert
Margaret Coulson
Jeannette Gaudreault
Rita Kerekes
Janet Marchuk
Lynn Mohr
Rose-Marie Pickrell
Sylvia Roux
Victoria Savage
Parshan Sra
Judy Wiatr
Delphine Woodcock
Stephanie Zuk

Staff Education

Rinda LaBranche

Housekeeping

Bill McCarty

Therese Bureau
Laura Cabana
Robert Comiere
Caroline Doonanco
Lois Farrer
Louise Ford
Suzanne Gagnon
Helen Ganske
Larry Langer
Maria Panas
Melva Pattison
Connie Slipchuk
Gladys Tarnowski
Anna Tkachuk

Laundry

Doris Masse

Lucille Caouette
Sandy Fowel
Elphege Paquette
Rosemarie Richard
Lillian Shmyr

Emergency,

I. C. U., O. R.

Lynda Sylvestre

Sally Adamson
Kathy Cole-Czaharynski
Janet Dechaine
Gail Drover
Linda Dubchak
Lynn Foreman
Debbie Foulds
Linda Jackson
Catherine Rogers
Vivian Shutter
Jean Simpson
Judy Willmer

Auxiliary

Verla Shumaker

Doreen Ralston
Aline Caouette
Evelyn Dallaire
Louise Guillemette
Diane Hemrich
Traci Hill
Nancy Hunt
Loretta Jubinville
Gabrielle Kohlman
Linda Merchant
Deborah Thir
Jean Ulanicki
Mildred Vasseur
Cecile Remillard

Engineering and Maintenance

Andy Vachon

Ben Dyck
Ray Rondeau
Greg Verrier

OBS and Surgery

Lucie Knudsen

June Anonson
Diane Baylis
Johanne Bohemen
Bev Brace
Betty Campbell
Margaret Christensen
Ann Cole
Doreen Collins
Irene Coulombe
Colette Cramer
Barbara Diepold
Marguerite Friesen
June Heaton
Agnes Jalbert
Alice Kahanyshyn
Benita Kalinsky
Helene Lamoureux
Lorraine Scott
Darshan Sidhu
Raj Sidhu
Vivian Thompson
Simone Vachon

Medicine/Pediatrics

Delores Humphries

Joanell Alden
Suzanne Bonneau
Marie Cardinal
Angie Castillo
Yvonne Chartrand
Val Davey
Millie Dietrich
Terry Dutchn
Shelley Dutertre
Mildred Emery
Diana Empey
Colleen Finlay
Marj. Fletcher
Sr. Juliette Genereux
Debbie Girard
Rita Goodheart
Diane Grasdall
Fe Gudani
Glenna Gusnowski
Shirley Hebert
Denise Jean
Winnie Kennair
Linda King
Marty Lalonde
Albert Laplante
Thelma Lapointe
Pat Leibel
Lori MacDonald
Lorene Michalyk
Margaret Neil
Mary Ann Palmer
Lorraine Pszyk
Nancy Roberts
Marianne Sampson
Kathleen Shore
Joanne Thir
Margaret Woycenko

Recreation Therapist

Claudia Simmons

Pastoral Care

Irene Aman

Physiotherapy

Delphine Bush

Terry Blerot

A Special "Thanks" *And Tribute To:*

Previous Hospital Board Members involved in Planning:

Norman Ouellette - Chairman, Building Committee
Sister Agnes Knievel
Mrs. Helen Slipchuk
Sister Florence Verrier
Mr. Roy Doonanaco

Hospital Administration:

Simon Dallaire, Administrator
Sister Mary Ellen O'Neill, Assistant Administrator
Nursing Practice
Milton Crawford, Assistant Administrator
Support Services

Medical Staff:

Dr. Jean Paul Bugeaud, President and Chief of Medical Staff
Dr. Guy Lamoureux, Vice President
Dr. Elro Bauld
Dr. Lora Ligate
Dr. David Omand
Dr. Janet Routledge
Dr. Peter Schwarz
Dr. John Mills
Dr. Robert Davey, Pathologist
Dr. Lloyd Koller, Radiologist, Consultant
Dr. Leon Mazurek, Internal Medicine, Consultant

Dentists:

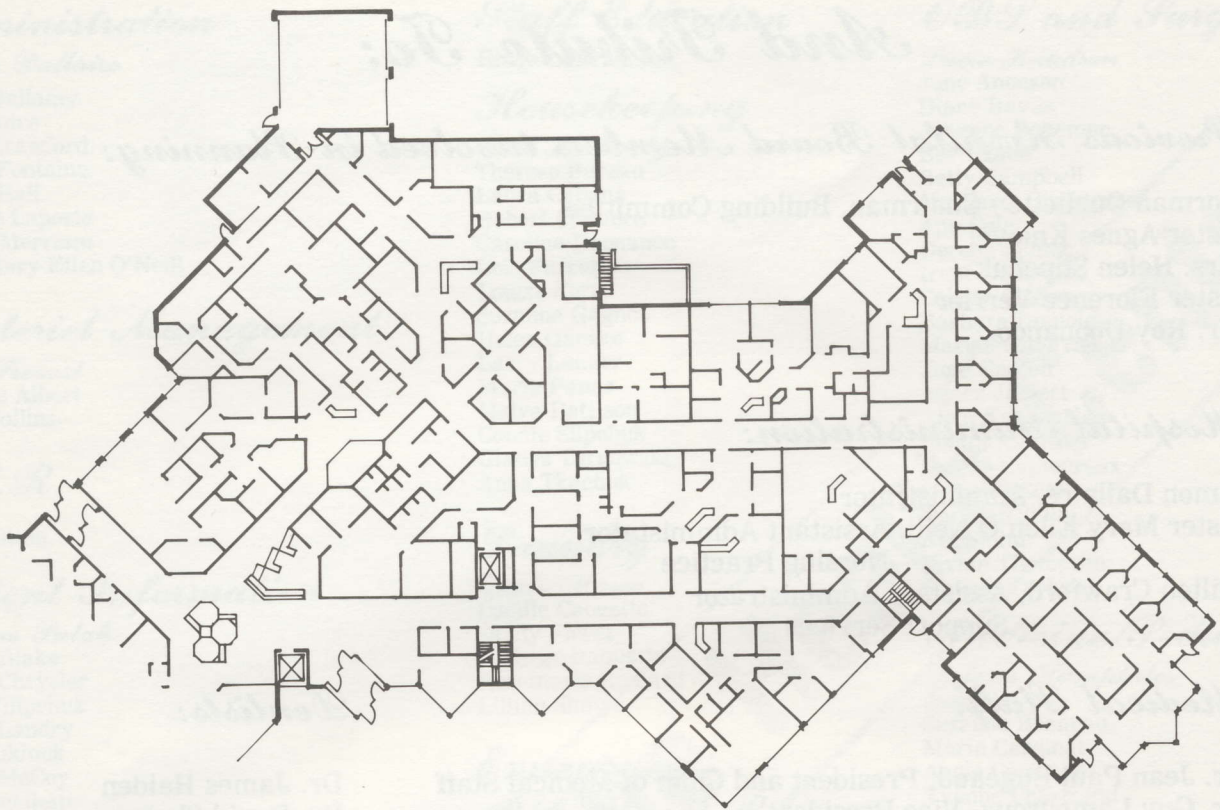
Dr. James Haiden
Dr. David Skuba
Dr. Dennis Fair
Dr. Darwin Zalaski

Architect and Consultants:

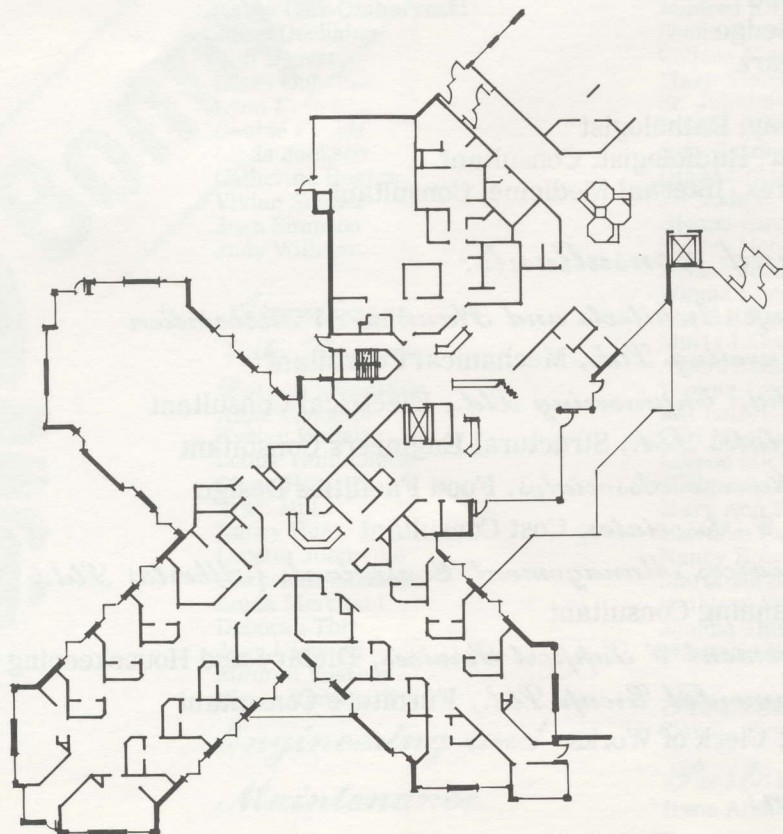
Rockcliff Group Architects and Planners in Association
Cheriton Engineering Ltd., Mechanical Consultant
Morgan Dowhan Engineering Ltd., Electrical Consultant
Stanley Associates Ltd., Structural Engineers Consultant
P.I. Bellingham & Associates, Food Facilities Design
Denis Walsh & Associates, Cost Consultant
R.M.C. Resources Management Consultants (Alberta) Ltd.,
Program Planning Consultant
Integ Management & Support Services, Dietary and Housekeeping Consultants
W.B. Environmental Group Ltd., Furniture Consultant
Robert Albert, Clerk of Works

Construction:

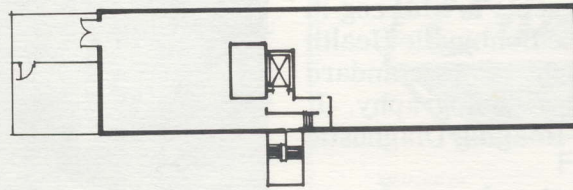
Cavan Construction Ltd., General Contractor
Gen Mec Construction Ltd., Mechanical Contractor
Menac Electrical Systems Ltd., Electrical Contractor



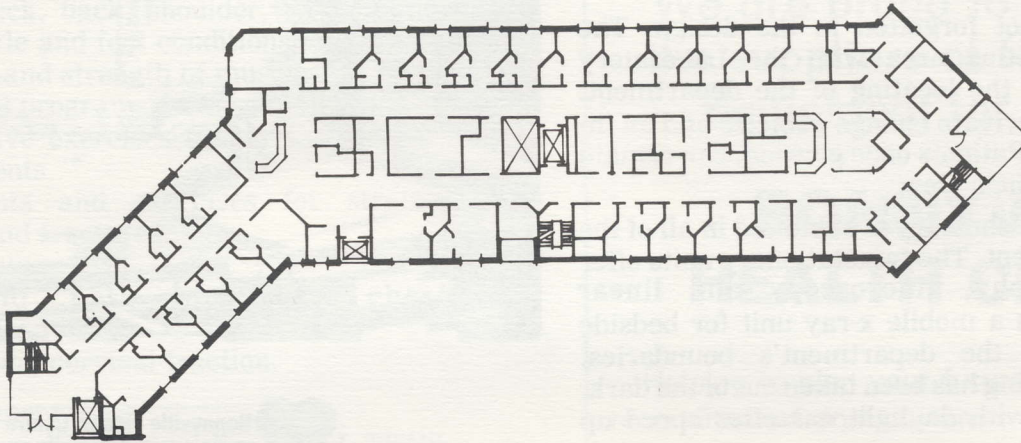
MAIN FLOOR ACUTE CARE



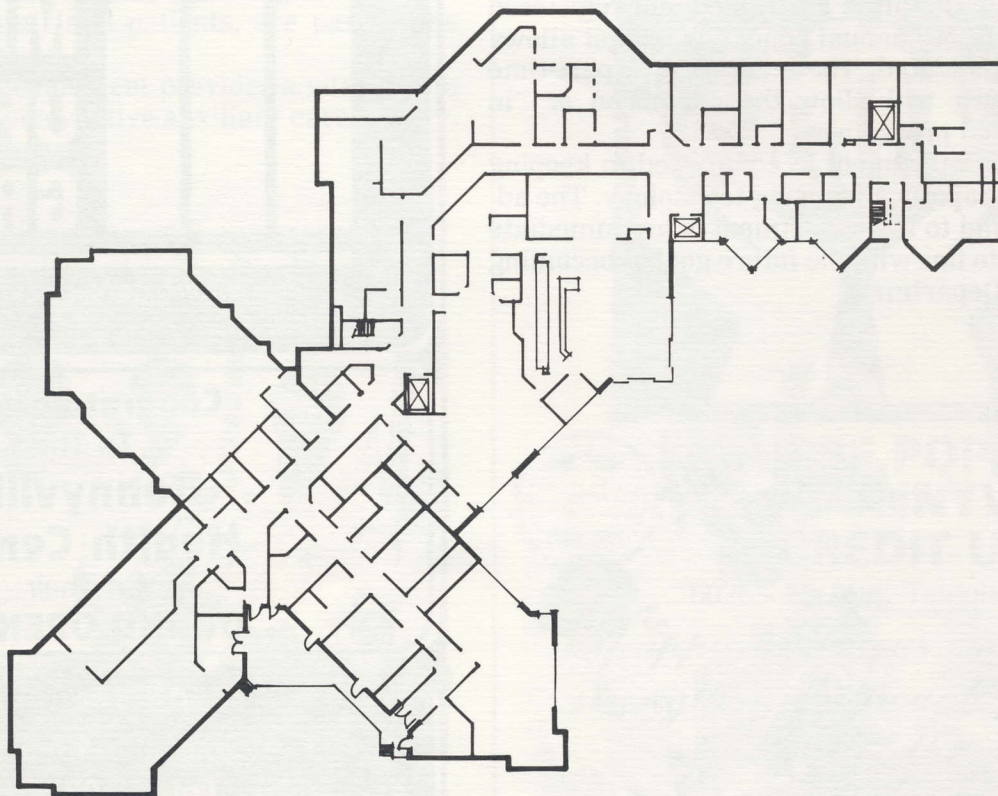
MAIN FLOOR AUXILIARY CARE



PENTHOUSE



UPPER LEVEL



BASEMENT

Radiology

The Radiology Department represents a vital cog in the diagnostic services offered by the Bonnyville Health Centre. Through the use of x-rays, it offers standard radiography, fluroscopy and linear tomography. It also stands as a referral centre for Imaging Diagnostic presently outside its scope.

The department offers an innovative design. It contains two rooms for diagnostic x-ray equipment connected by a film processing area. The department is ideally located next to the Emergency Department, also allowing quick access to the Operating Room and Special Care Unit.

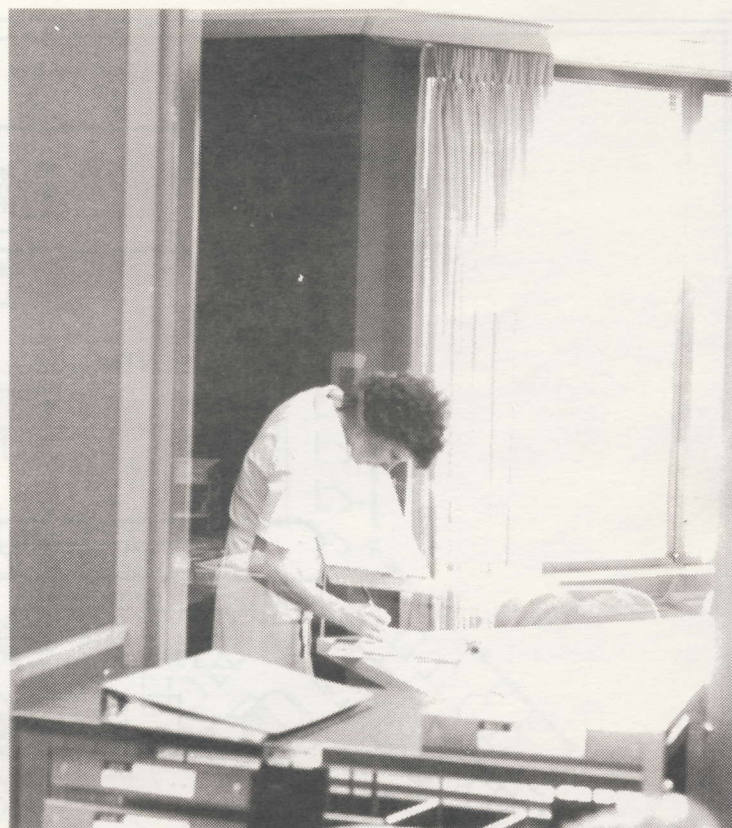
The patient was not forgotten in the design. The shared reception/waiting area with the Laboratory Department helps in the locating of the department. There are numerous private change cubicles and an in-patient waiting area. Patients once gowned, can remain isolated from the public's view.

"State of the Art" technology is exhibited in all of the department's equipment. The two stationary units offer standard radiography, fluoroscopy and linear tomography. There is a mobile x-ray unit for bedside radiography outside the department's boundaries. Radiographic processing has been taken out of the dark. Daylight processing with daylight cassettes speed up the processing cycle.

The rare earth screened cassettes combined with the efficient x-ray producing units help to reduce the ever present concern of radiation to the patients and workers.

The department is staffed by trained and registered x-ray technologists. An annual education budget allows their skills to be updated. The addition of a part-time visiting Radiologist will allow the expansion of "in house" radiological procedures.

The Radiology Department is committed to keeping abreast with this rapidly advancing technology. The addition of ultrasound to the department is an immediate goal, that falls into line with the future goal of becoming a total Imaging Department.



Bonnyville Health Centre

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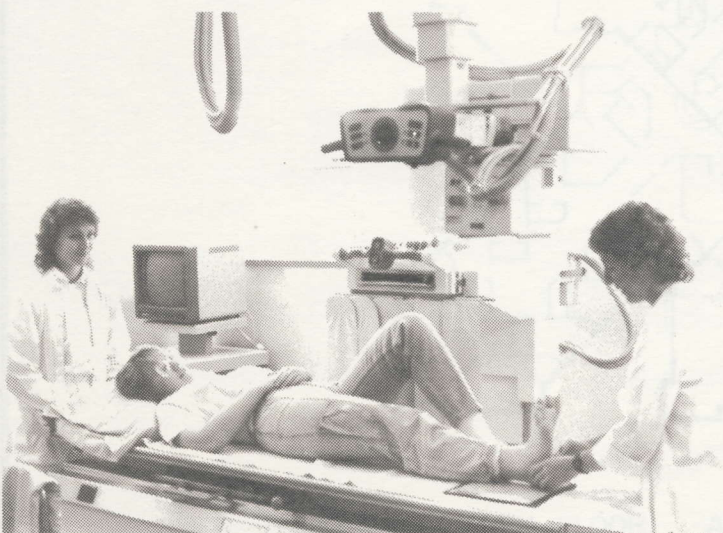
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Physiotherapy

The Bonnyville Health Centre's Physiotherapy Department employs one full time therapist and one full time physiotherapy aid - the potential exists to incorporate an occupational therapist and a respiratory therapist.

The skills provided through the physiotherapy department in conjunction with other associated departments are integrated as a single force to assist the patient to reach the maximum of his/her physical, emotional, social and vocational potentials.

The services provided:

Exercise prescription and supervision for varied neck, back, shoulder, wrist, hand, knee, ankle and foot conditions to increase flexibility and strength of muscles.

Post natal programs for new mothers.

Progressive exercises for stroke and cardiac patients.

Treatments and exercises for strains, sprains and fractures.

Gait training.

Pre and post operative chest physiotherapy.

Lumbar and cervical traction.

Some equipment used:

Short wave diathermy, ultra sound, TENS, respond, hot packs, cold packs, wax baths, ultra violet, infra red lamp, faradic and galvanic current and whirlpool.

Inservices, particularly on lifting techniques and back care education for staff and patients, are part of the physiotherapists role.

A physiotherapist department provides a vital role in the overall structure of an active auxiliary care facility.



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Obstetrical Unit

It is the goal of the Obstetrical Unit that parents experience pregnancy and childbirth as a learning and growth experience, so that they may feel confident as they face the realities and responsibilities of parenthood. Our department aims to deliver family-centered care as far as possible within the limitations of our facility. As part of the Prenatal program, the expectant parents may visit the Obstetrical Unit. Support and appropriate learning opportunities are provided for the patient and her immediate family through labor, delivery and post-partum experience.

The Obstetrical Unit consists of eight beds and ten bassinets, two labor-delivery rooms and one traditional delivery room. The two labor-delivery rooms allow for the mother to labor and deliver in the same birthing bed. This environment contributes to promoting family-centered care and to making childbirth a natural event.

A fetal monitor is available for those physicians who wish to monitor the baby's heart beat as well as the mother's contractions. This technological advance in maternal child care can, in some cases, alert the physician to an impending problem during labor and delivery and perhaps indicate the necessity of a transfer to a specialist.

An incubator has been purchased for those babies requiring added warmth or oxygen.

Rooming-in is available for mothers wanting to keep their baby with them in their room. The family (father, siblings, and grandparents) is encouraged to visit and enjoy the new "arrival".



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Department of Dietetics

Nutritional status is inseparably linked to the state of health of every individual. Recognizing this, the Department of Dietetics strives to meet the nutritional needs of individuals coping with the stress of illness by providing them with nutritionally adequate, safe and attractive meals and nourishments.

Three meals a day plus nourishments are provided to patients and auxiliary residents and day patients. Meals are prepared for staff and visitors of the hospital. Catering for hospital functions is also done. The noon meal is provided Monday through Friday to the Community through the Meals on Wheels Program. Menus are planned to be nutritionally adequate according to Canada's Food Guide, recognizing the limitations of therapeutic diet modifications.

Dietetic instruction on normal and therapeutic nutrition for inpatients and for outpatients and residents is done by a qualified dietary technician, under the direction of a registered dietitian.

To provide the above service, the Department of Dietetics is under the direction of a dietary technician. Each day the department is staffed with two cooks and six dietary aides. The department is open from 0615 hours to 1930 hours daily. Nourishments are provided in ward kitchenettes for after hour service. A management company, Integ Management and Support Services, is hired to provide management and therapeutic expertise, and to do purchasing of food, supplies, and smallwares, however; capital equipment purchases are done by the Health Centre.

The Department of Dietetics promotes the personal development of all employees by providing staff orientation, on-the-job training and inservice education.

The standard of service is to be maintained within the budget approved by Administration and is in keeping with the high standards set by the Canadian Council of Hospital Accreditation. The Department of Dietetics strives to keep abreast of current research in the field of foods and nutrition as it relates to the health and well being of the individual.



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Housekeeping

The Housekeeping Department of the new Bonnyville Health Centre is responsible for cleaning all areas of the Bonnyville Health Centre to provide a clean and safe environment for patients, staff and visitors of the community we serve.

The department is staffed with 13 well trained housekeeping aides and a department head knowledgeable in all areas of hospital housekeeping procedures.

Cleaning follows standard procedures, techniques, and carefully controlled schedules of frequency.

A Quality Assurance Program is an essential part of our daily routine to assure desired standards are being maintained.

This department strives to remain current in all new techniques and developments in housekeeping service fields, to assist in providing appropriate service in support of our health centre's objectives to maintain positive relationships with the community it serves.

A well kept hospital gives both the public and patients a feeling of confidence.

An aesthetic and clean facility contributes to the well being of the patients and creates a healthy environment for staff and visitors.

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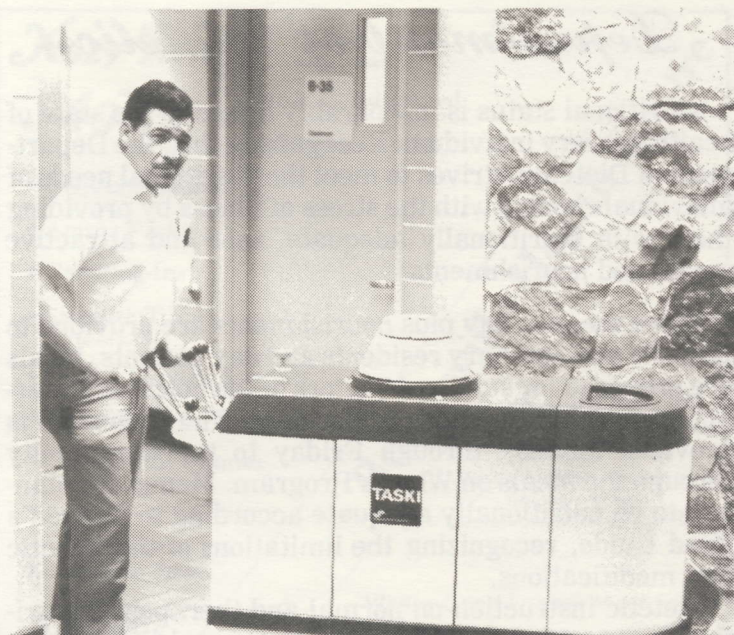
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Laundry and Linen

The Laundry/Linen Department in the Bonnyville Health Centre, staffed with two full time and four part time employees is very efficient and contributes to better working conditions. Ultra modern computerized equipment enables us to supply the Health Care Centre with fresh clean linen. Washing machine cycles are pre-set in order to meet quality assurance standards and to minimize waste of soap and water. Infection Control is very important. Different wash cycles and special techniques enable us to wash infectious linen to make it clean and safe. A new electronic scale permits accurate weighing of soiled linen, assuring proper machine usage and recording for statistical purposes.

In addition to washers and dryers, this department uses presses, a thermopatch, marking, and a commercial sewing machine which all contribute to the proper care and maintenance of line.

Engineering And Maintenance

The Engineering and Maintenance Department is responsible for the operation and maintenance of the physical plant. This department provides proper environmental conditions throughout the complex and maintains an eye-pleasing surrounding.

Four employees with diverse skills and work background staff this department. On the lower level, various maintenance shops have been designed to facilitate daily tasks such as carpentry, plumbing, electrical, painting and equipment repair.

The department is responsible for six (6) million dollars worth of equipment that requires constant preventive maintenance to ensure proper operation and avoid life-threatening breakdown. In order to minimize breakdowns, a computerized preventive maintenance program has been established using Johnson Control/85. This is a completely sophisticated management system which schedules maintenance, generates work orders, provides maintenance history for every piece of equipment, records backlog work and supplies management with detailed information on equipment cost.

In order to provide ideal environmental conditions, the physical plant is controlled by state of the art computer technology. The computer controls and monitors any combination of boiler, fans, pumps, air handling units, chiller, and other equipment for their most efficient use of energy. All data is received in a convenient centralized location for ease of operation and

troubleshooting. This allows a single operator to efficiently establish and maintain operating strategy from one location.

The department is responsible for keeping the grounds well-groomed for the enjoyment of patients, visitors and staff.

The supervisor is in charge of security as well as fire and safety. He must provide a fire plan and evacuation procedure and train all staff accordingly.

Members of the department also serve on various committees such as Occupational Health and Safety.

Although not in direct contact with the patients, the Engineering and Maintenance Department plays a vital role in providing a speedy recovery by making their stay at the Bonnyville Health Centre a more comfortable and pleasant experience.



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Materiel Management

The Materiel Management Department is solely responsible for the acquisition of all equipment and materials needed to effectively operate the health facility with the exclusion of pharmaceuticals and dietary products.

With consideration being given to quality, this department must purchase goods cost effectively, in the right quantities, always being aware of existing inventory.

A complete cart exchange system assures that all areas are well furnished with supplies. This new way of supply distribution eliminates duplication, the need for requisitions and reduces pilferage and over stocking. On-going communication with other department heads within the Health Centre is essential in order to keep materiel management aware and alert to specific problems which may require variations to current distribution methods. Management must derive individual departmental costs and usage and report such results to the assistant administrator for further evaluation.

A branch of materiel management, central sterile supply, is the department responsible for sterilizing all instruments, medical supplies as well as some linen.

Responsible, effective communication with company representatives and government officials must be conducted by this department in order to eliminate pro-

blems which could otherwise affect the quality of care rendered.

The Materiel Management Department is essential for the delivery of optimum care to all patients.



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Accounting

The Accounting Department is a very integral part of the Health Centre though for the most part a behind the scene contributor to the overall competence of the operation. Statistics emanating from all the departments are accumulated monthly and reported to the Board of Management and to the Department of Hospitals and Medical Care. These statistics and financial reports give an accurate assessment as to the overall workloads, staffing requirements and cost of operating this health facility efficiently. Reporting accurate and concise data to the Department of Hospitals and Medical Care ensures that we are allocated sufficient funds for patient care services, programs and for capital equipment.

The payroll department is but one branch of the accounting department but most assuredly the most important from the employees' point of view. All department heads are required to present their employees' timecard to the payroll clerk who will input the information into the computer terminal for transaction. All data is transmitted via telephone to Edmonton where the employees' remuneration is computed, all correct deductions withheld and then returned via telephone, for distribution to the employees. The payroll department

must also interpret the various benefit programs and union contracts on behalf of the employees. The unions currently active in our facility are The United Nurses of Alberta, Health Sciences Association and Alberta Association of Registered Nursing Assistants.

The accounts payable/receivable branch is also an important aspect in the overall accounting department. Patient billings are mailed out on a monthly basis for such charges as admission fees (as required), room differential, outpatient charges, if any, and any charges for the auxiliary residents. These billings are sent to the proper insurances or to the individuals themselves.

Invoices for supplies purchased are processed for payment on a monthly basis with the approval of the department head and materiel management. All purchases are allocated to the proper department and entered into the computer for payment. When payment had been processed, the accompanying reports will have allocated costs by department for reporting purposes.

Whether dealing with employees, patients' billing or accounts due to outside agencies, the accounting department will allocate due time and attention to every individual as the need arises.

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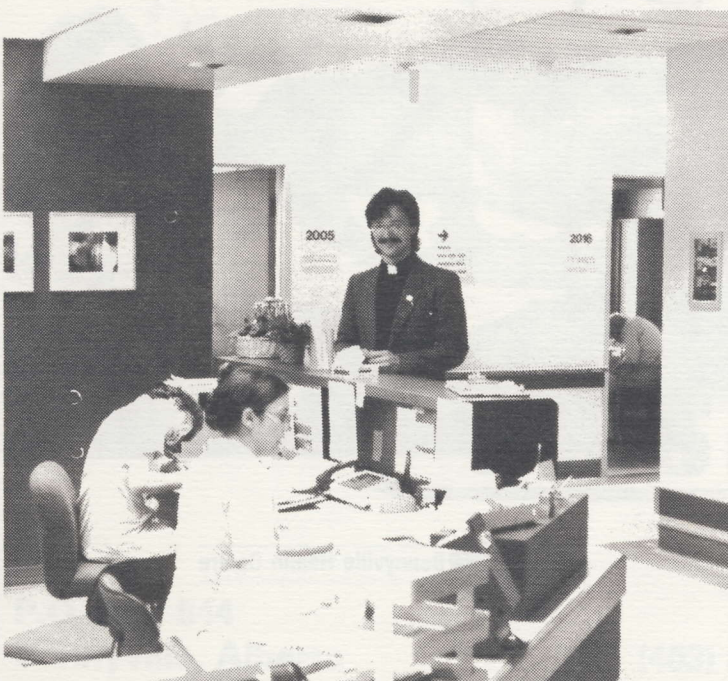
Bonnyville Health Centre

Pastoral Care

The Department of Pastoral Care is an organized service to meet the spiritual needs of the sick. It serves by comforting people confronted with illness and death. Along with the religious dimension, pastoral care is a caring relationship which promotes health and wholeness. Pastoral care manifests the Health Centre's Christian concern for the patient as a unique individual, having dignity and worth. The department is staffed by a coordinator who manages the spiritual needs of all patients. Compassionate care is also provided to families and friends of patients and to Health Centre personnel where the need is made manifest. Patients are visited after admission to receive information regarding available pastoral care services. Critically ill and dying patients are visited to offer comfort, consolation and encouragement to them and their families, and to pray with them if so requested.

The services of community clergy and their people who are patients are coordinated in a spirit of ecumenical Christian service. Patients are provided with spiritual well-being, comfort, counsel and visitation through the denominational ministry of their choice and at their request. Religious worship services will be available to patients and staff. A lay pastoral visitor program will be developed to encourage visiting by trained members of the community. Educational programs will be developed relative to spiritual care, medical ethics and Christian philosophy. A Pastoral Care Committee assists the coordinator by offering suggestions and guidance in carrying them out. Pastoral care works cooperatively with other departments to assure total patient care.

There is a meditation room/chapel on the main floor next to the main entrance. It is available on a twenty-four hour basis. The Pastoral Care Office is beside the chapel.



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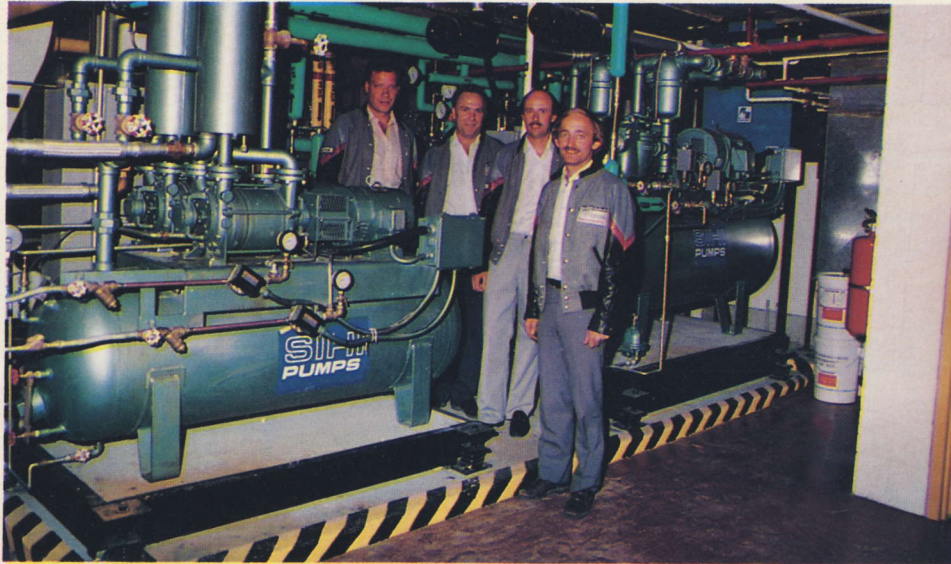
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