



The *Great* Canadian Catholic Hospital History Project

Documenting the legacy and contribution of the
Congregations of Religious Women in Canada,
their mission in health care, and the founding and operation of Catholic hospitals.



Projet de la *Grande* Histoire des hôpitaux catholiques au Canada

Retracer l'héritage et la contribution des
congrégations de religieuses au Canada,
leur mission en matière de soins de santé ainsi que la fondation et l'exploitation des hôpitaux catholiques.

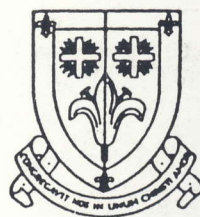
St. Joseph's General Hospital Elliot Lake, Ontario

Annual Report
1992-1993

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St. Joseph of Sault Ste. Marie

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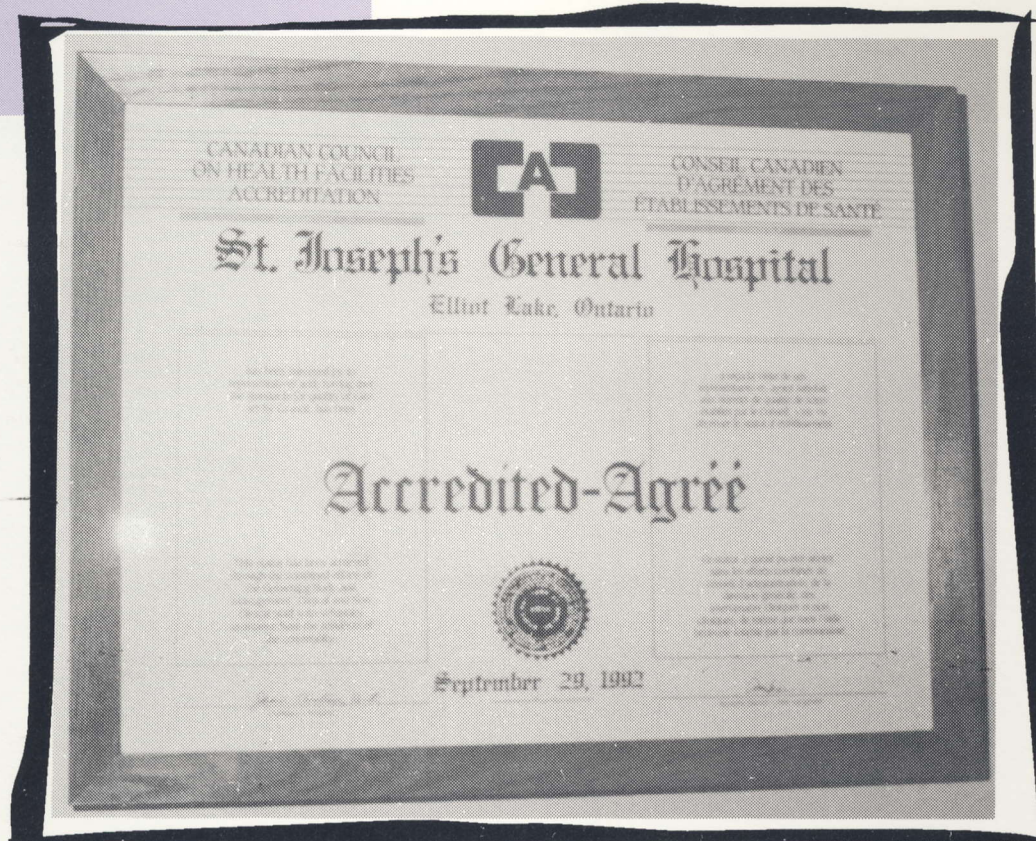
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**St. Joseph's
General Hospital
Elliot Lake, Ontario**

ANNUAL REPORT 1992 - 93

ACCREDITATION



The Board of Trustees is pleased to announce that St. Joseph's General Hospital received a Three Year Accreditation Award from the Canadian Council on Health Facilities Accreditation.

This survey demonstrates that the hospital meets the established Canada-wide standards and criteria for Canadian hospitals.

Congratulations are extended to the Staff, Physicians and Board Members for their diligent efforts to assure quality of service to our community.

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St. Joseph's General Hospital

Elliot Lake, Ontario

Philosophy of Health Care

What We Believe - and Why

Preamble

St. Joseph's General Hospital in Elliot Lake was founded in 1958 and is owned and operated by the Sisters of St. Joseph of Sault Ste. Marie. This health care ministry is permeated by a Judeo-Christian Philosophy, based on the belief each person is uniquely fashioned by the Creator to grow in knowledge, love and service of God and all of God's creation.

Health Care

We believe that health care is one of the essential ministries of Christianity and the Catholic church. It is concerned with people who are struggling with the limitations of the human condition even as they seek to be whole.

Ministry

We believe that through this ministry, God's healing power continues to touch the lives of suffering people.

Healing Love

We believe that all those involved in our health care ministry are called to express the Creator's love through their care and concern for each other and the people they serve.

Reverence for Life

We believe that all creation should be held in reverence and that life is sacred in all its moments.

Uniqueness of Life

We believe that God has created all persons with equal dignity. Therefore, in our ministry of health care, we respect the uniqueness of each person. These values are expressed in a caring and healing environment.

Alleviation of Suffering

We believe that while suffering is part of every human life, it should be alleviated when possible. In our efforts to do this, we support the sick, the family and friends with love, compassion and care.

Support of the Dying

We believe that death is not the end of life, but a transition to new life with God. We assist the dying to experience this moment with dignity and peace. We support family and friends with compassion.



**Message from
Sister Margaret Vezina
General Superior**

The annual meeting of St. Joseph's General Hospital offers me an opportunity, on behalf of the Sisters of St. Joseph of Sault Ste. Marie to say "Thank You" for sharing in the healing ministry of Jesus.

You are the people empowered with the mandate to give concrete expression to our philosophy and mission. You are the people we depend on to demonstrate that St. Joseph's General Hospital as a Catholic Health Care facility expresses clearly in action what we believe and value.

We thank you for providing leadership that is committed to creating an environment that appreciates spiritual values while being involved with the physical well being of all.

In a time of unprecedented change and accelerating demands because of fiscal constraints, the relevance of a value driven system is obvious. Never before in the history of health care has it been so imperative that we seek unity through dialogue with others who share the ministry of health care. Never before has it been so imperative that we seek to reconcile our differences so that the common goal of providing health care can be better achieved.

Never before have we been called to face the pain of loss of services in such a sudden death experience as was occasioned by the recent closure of the R.N.A. Training School. This training program was established in 1964 at the request of the Board of Trustees of St. Joseph's General Hospital, Elliot Lake. It fulfilled its mandate well. Five hundred and twenty-five R.N.A.'s received excellent training here. Health care delivery was enriched by this school. We thank those who through their dedicated service made it an excellent educational option for training of health care staff.

The challenges and opportunities we face in Health Care today demand a high level of commitment to building bridges so that collaborative efforts may result in providing quality of health care for everyone regardless of age, race, religion, or economic status.

We salute you for being courageous risk takers in meeting many challenges and responding with openness and trust to opportunities for exploring new frontiers which may ensure better health care delivery for the citizens of this area.

Your effort to respond to the changing demographics has resulted in the establishment of many out-patient clinics, day programs and in-patient activities. This involvement demonstrates well your commitment and dedication to responding to the emerging needs of an aging population and gives evidence of compassion and caring which are so characteristic of this facility.

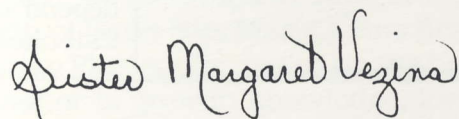
We are encouraged by the support we received from the public in influencing the shape of public policy in relation to the formulation of the New Public Hospital Act. The fact that so many citizens saw the threat to Catholic Hospitals if elected boards were mandatory and acted to prevent the possibility of losing the

Catholic philosophy speaks volumes to the desire of many to have hospitals which ensure that spiritual values are integral to the total care of patients.

We congratulate Mr. Ken Stainthorpe and the Board of Trustees and thank you for your courageous, creative leadership.

We are grateful to Sister Sarah and the Administrative Team for wise organizational planning and efficient implementation and to the doctors, staff, auxiliary and volunteers for their loving care and unselfish service rendered on a daily basis. Your spirit of generosity and commitment to the suffering has given witness to the healing presence of Jesus.

Be assured of our prayerful support as you encounter new opportunities and respond to the challenges the future holds in the coming Year.



Sister Margaret Vezina
General Superior

General Council of the Sisters of St. Joseph

Sister Margaret Vezina *General Superior*
Sister Mildred Connelly *General Assistant*
Sister Margaret Cushman *Councillor*
Sister Catherine (Trina) Bottos *Councillor*
Sister Shirley Caicco *Councillor*
Sister Marilyn Duff *General Treasurer*
Sister Mary Jakubo *General Secretary*

Message From The Board Chairperson and Chief Executive Officer

This past year has brought to us many changes in all aspects of health care. Hospitals across the country are being faced with the imperative to gradually transform their traditional role within the health care system. Restructuring is occurring at every level of delivery driven by changes in government, social, demographics, and environmental forces. In order to function effectively, health care organizations are being challenged to enlist the strengths and support of board members, staff, physicians and other agencies.

At St. Joseph's this process is already under way. This past year has seen our organization move forward in a number of ways. The board of Directors at their planning retreat established a critical path whereby new ventures would be explored. These included:

Accreditation: We are proud to have received a three year accreditation award from the Canadian Council on Health Facilities Association. Acknowledgment is given to the team efforts of staff, physicians, volunteers and the Board.

Staff Involvement: The underlying driving force, as we continue to meet change with change, has been the overwhelming mobilization of our people -- staff, physicians, union leaders, volunteers and board members. Nowhere has the sense of empowerment been more evident than in the successful management of our budget. Spearheaded by the Finance and Fiscal Advisory Committee and clear directives, staff across the organization initiated and implemented suggestions for improved efficiency -- reducing waste, participating in attendance awareness programs, being energy conscious, assisting in fund-raising activities and the list goes on. As a result, St. Joseph's ended the year in a surplus position.

Customer Service: Significant progress has been made in establishing a Residents' Council for our long term care patients. Involving consumers in questionnaires, surveys, and interviews has assisted us to discover better ways to improve quality of care. Tracking of information systems has also directed us to investigate new options for program delivery and investigation. Ambulatory programs and out-patient clinics continue to develop. Initiatives to improve the transition of patients through day surgery are under way. Pre-admission programs have emerged as a clear example of success in this customer-oriented approach to care.

Preparations are under way to implement an endoscopy program whereby length of stay for surgical procedures will be reduced and new ways of performing surgery introduced.

Chiropody services have expanded and now include the making of orthotics for persons requiring splints and foot care devices.

St. Joseph's is also providing physiotherapy services to the home care program whereby patients requiring therapy due to lengthy illnesses, or following hospitalization, are now able to receive care in their own home.

Regional/Local Planning: The past year saw increased community activity. St. Joseph's continues to work with other agencies in exploring joint ventures. Some of these include joint planning for services to the geriatric population, diabetic programs and shared services with Blind River and other hospitals along the North Shore.

Palliative Care: Through our Pastoral Care Department under the direction of Sister Miriam Downey, and the Palliative Care Committee, over 70 volunteers have been trained as palliative care workers in our community. These volunteers have provided many hours of support to our terminally ill patients, their families and our hospital staff. The overwhelming response of citizens in Elliot Lake and the North Shore speak highly of a united and caring community.

Oaks Project: This project continues to move at a slow pace. We are awaiting approvals to go to tender so that we can complete this project and relocate and expand the current Camillus Centre. On a positive note, the two out-patient counselling programs for seniors and youth are presently operational. In cooperation with Sault College, we are providing clinical placements for students enrolled in the Addictions Service Worker Program.

Interdisciplinary Issues: The hospital continues to gain more input from staff via various staff committees, the Fiscal Advisory Committee, The Hospital Training Adjustment Panel and Staff Planning Committees. Involvement of our staff in preparing for future change is critical as we explore new directions in a changing delivery system.

Education: We were saddened to have our Registered Nursing Assistant Program cancelled by the Ministry of Health. Since 1964 St. Joseph's has graduated 524 students. Their presence in our hospital and the caring support given to patients will be greatly missed. Appreciation must be given to Mrs. Diane Trussler and her predecessors and staff who have carried on a proud tradition in our community.

As we continue to provide new educational opportunities for our staff, develop new skills training for our nursing personnel, and participate in the new developments in health care programs, we are conscious of the need to prepare staff, physicians, and board members for future changes. Plans are under way to accelerate clinical teaching, cross- training programs, and participation in continuing education opportunities.

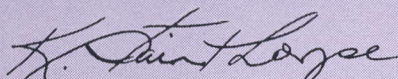
A deep sense of our past and the traditional values of the Sisters that have formed our identity has provided our staff with a sense of confidence and a base of excellence from which to reach out, try new ideas, and move into uncharted territory.

On behalf of the Board of Directors and Senior Management we would like to acknowledge the generous contributions made by each board member, the auxiliary and our many benefactors. The hours spent by board members in policy development, planning, and representing consumers in our catchment area speak highly of their dedication and commitment. The fund-raising efforts of members of the auxiliary continue to provide our patients with state of the art equipment. We consider ourselves fortunate to attract such generous and dedicated volunteers.

At St. Joseph's there is a sense of creative energy, of dynamic potential, and of skills being put to good use. We gratefully acknowledge the strengths and support of the senior management team, physicians and all staff who jointly provided high quality care, compassion, and concern for our patients in their time of illness.

As we approach the future we do so with a sense of the strength of our past and a clearly articulated vision of the tasks before us.

Respectfully submitted,



Ken Stainthorpe
Chairperson



Sister Sarah Quackenbush
Chief Executive Officer

Mr. K. Stainthorpe

Chairperson

Mr. R. Aube

Vice-Chairperson

Sister Sarah Quackenbush

Chief Executive Officer, Secretary

Mrs. M. Archambeault

Sister Frances Carter

Dr. R. Courchene

Mr. C. Emmerson

Mr. G. Farkouh

Mrs. M. Gauthier

Mrs. M. Johnston

Mrs. P. Lisk

Dr. W. J. Long

Dr. D. J. Margetts

Mr. G. Napier

Mr. J. O'Neill

Mr. C. Stewart

Mr. R. Taylor

Mrs. P. Townsend



Most Reverend Jean-Louis Plouffe *Honourary Chairperson*

Sister Margaret Vezina *Honourary Member*

Mr. M. J. deBastiani *Honourary Member*

Mr. J. E. Elliott *Honourary Member*

Administrative Staff



Sister Sarah Quackenbush

Chief Executive Officer

Mr. Michael Hukezalie

Assistant Executive Director (Support Services)

Ms. Patricia Maxwell

Assistant Executive Director (Patient Care Services)

Mrs. Rhonda Watson

Director of Human Resources

Mr. Jim Ng *Director*

of Paramedical Services

Mrs. Susan Sullivan

Executive Assistant

Chief of Medical Staff

My first annual report must begin with thanks to the entire medical staff. Representing such a pleasant and professional group of physicians has been an honour.

Despite tough economic times in Elliot Lake we can happily report that not one physician elected to leave town this past year. In fact, we were fortunate enough to welcome back Dr. McLean who had previously served the community for more than 10 years. Dr. Larochelle started practice in July of 1992 providing Elliot Lake with a much needed bilingual physician. In July of 1993 Dr. Fingland will resume his practice after completion of a one year anaesthesia certifications.

The Medical Advisory Committee has been busy attempting to maintain an excellent group of visiting specialists under the Underserved Areas Program. Among other problems encountered were those of the RNA School closure and an ever troubled ambulance service. With upcoming government legislation the Medical Advisory Committee will need to work hard to maintain excellent patient care within increasing financial and political constraints.

The medical staff have been very satisfied with the Residency Program which began in July of 1992. Along with monthly residents we have obtained computer access to medical information and as well have been enjoying weekly teaching rounds.

The Continuing Medical Education Program has enjoyed excellent success. Guest speakers from major teaching centres as well as added recreational activities has generated increased attendance. Special thanks to CME Co-ordinator, Dr. Prescott.

The upcoming year may well give rise to some changes as the hospital is forced to deal with ministry pressures. Dr. Long has been visiting other surgical centres in hopes of providing Elliot Lake with both arthroscopic and increased laparoscopic techniques. Dr. Margetts, Dr. McMillan and the visiting surgeons will continue to provide St. Joseph's Hospital with a potential for surgical expansion in times of changing demographics.

The upcoming year will also see the retirement of our radiologist. Dr. Cullen, who has provided the hospital with years of excellent service, will be retiring in June of 1993. His kindness and genuine interest in our patients will be as much missed as his radiological expertise. On behalf of the medical staff we wish Dr. Cullen and his family all the best.

Finally, I would like to thank Debbie and Susan, Senior Management, the Board of Directors, and especially Sister Sarah and Ken Stainthorpe for all of their help during my first year as Chief of Staff.

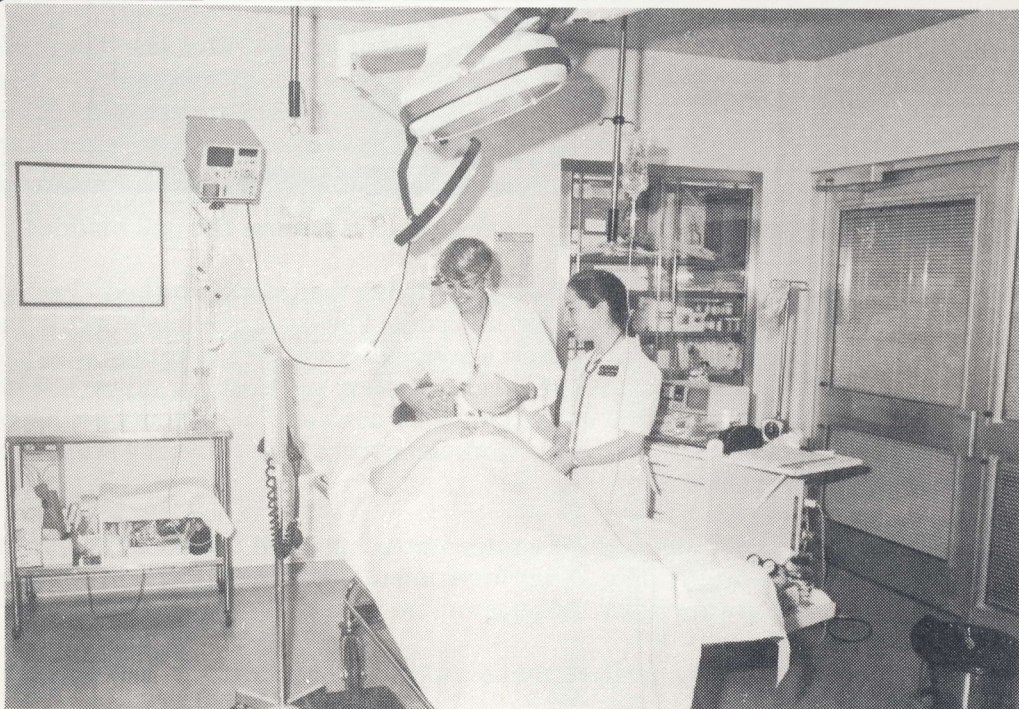


R. J. Courchene, M.D.
Chief of Staff

Chiefs of Medical Services for the Year 1992/93

Dr. R. Courchene *Chief of Staff*
Dr. W. J. Long *Chief of Surgery*
Dr. D. J. Margetts *Chief of Obstetrics and Gynecology*
Dr. D. M. Matheson *Chief of Medicine*
Dr. M. Britton-Foster *Chief of Paediatrics*
Dr. F. Chi *Chief of Anaesthesia*
Dr. L. C. Hogg *Chief of I.C.U./C.C.U*
Dr. P. R. McLean *Chief of General Practice*
Dr. R. Courchene *Chief of Emergency*
Dr. R. P. Regehr *Chief of Psychiatry*
Dr. B. W. Wannan *Chief of Chronic Care*
Dr. P. C. Cullen *Chief of Radiology*

Dr. W. J. Long *President of Medical Staff*
Dr. D. J. Margetts *Vice-President Secretary*



"Being prepared for any emergency presented at our hospital"

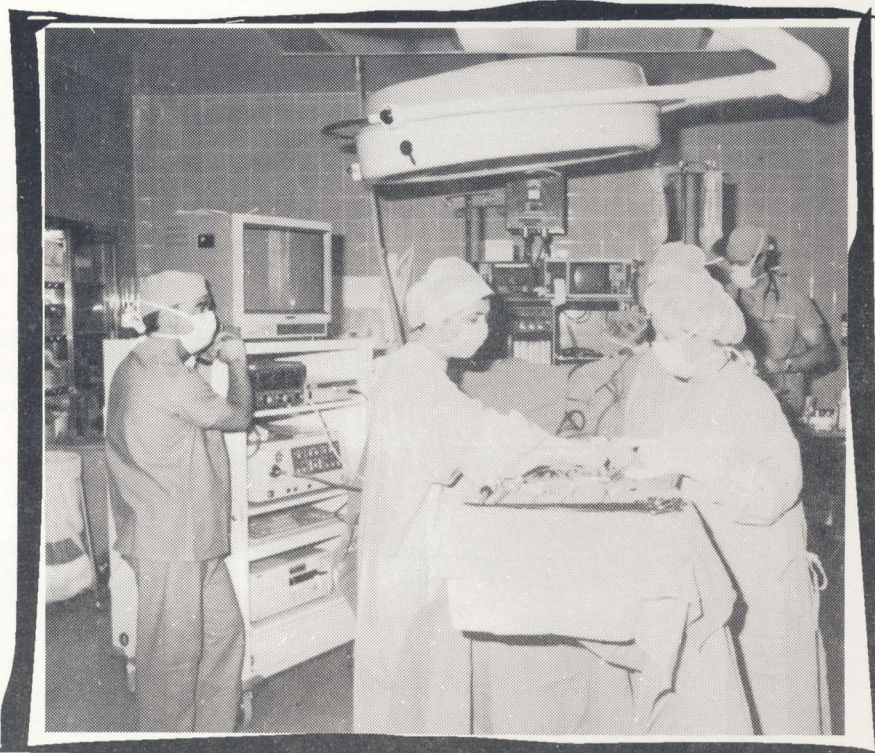
Endoscopy Surgery "Scope Versus Scalpel"

At St. Joseph's we are justly proud to introduce to our community one of the new programs in our surgical services.

Earlier this spring, our Chief of Surgery, Dr. W. J. Long, performed our first endoscopy gall bladder surgery. The remarkable advancement of endoscopy surgical technology began with man's innate curiosity of viewing the inside of body cavities. In the early 1900's new procedures were being developed and improved thereby enabling physicians to perform tests and incisions using tube-like instruments with attached lighting.

The advancement of this technology from the very crude procedure to the highly sophisticated technology of today has provided us with new surgical techniques and a totally different approach to patient care. In the near future, the larger teaching hospitals will expand these techniques to include lung procedures, removal of kidneys, spleens and adrenal glands. Procedures presently being used in the larger centres include endoscopic appendectomies, herniorrhaphies and hysterectomies.

Presently the most common procedure is the laparoscopic cholecystectomy (the removal of one's gall bladder). This procedure involves making four or five small incisions. The surgeon inserts a tube-like instrument with an attached light into the abdominal cavity. Using very fine tuned instruments and highly skilled techniques he is able to dissect and remove the gall bladder.



You may ask what is different about this technique compared to the traditional method. The patient has three very small incisions compared to the traditional incision. The patient experiences a more rapid disappearance of pain and a quicker return to their daily activity level with very minimal restrictions after the second day. Overall, there is less cost to the health system as hospital stays are shortened. Approximately 50% of patients undergoing this surgery may be done as out-patients or they may have just an overnight stay. Patients are often back at their workplace three days following surgery or as soon as their abdominal pain has disappeared.

In order to begin such a program, the initial cost for equipment is high and includes the purchase of an endoscope, video camera, cannulas and various other instruments required for the procedure. Due to the generosity of our Hospital Auxiliary and many benefactors we were able to proceed with this program.

We are proud of our Chief of Surgery and surgical team who continue to provide new and current treatment for our patients.

During the coming months, we hope to expand this program and offer alternative surgical procedures to our patients. This has been a most exciting time for all of us and we are proud to have been part of it.

FAREWELL TO DR. CULLEN

Dr. Phillip John Cullen has been a consultant radiologist at St. Joseph's General Hospital in Elliot Lake since 1965.

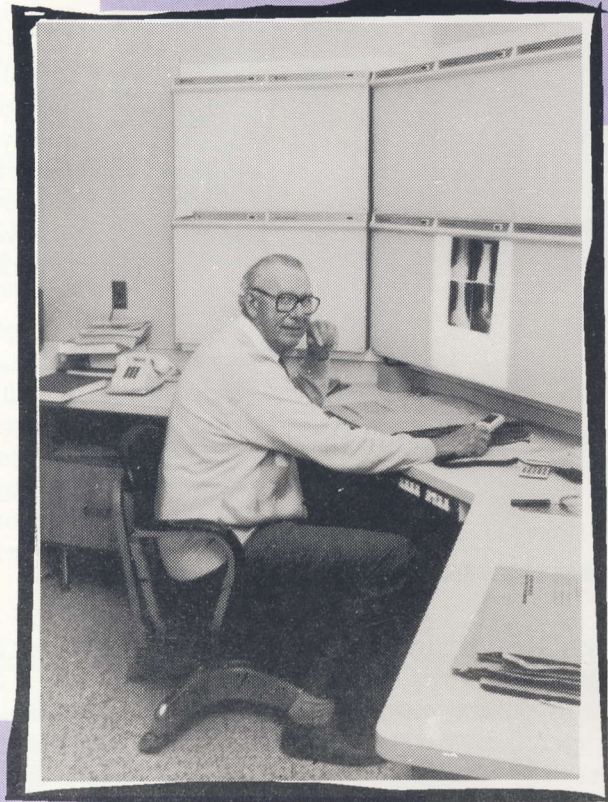
Raised and educated in Sudbury, Dr. Cullen attended Sudbury High School prior to attending the University of Toronto for his medical degree. He returned to Sudbury in 1953 as a general practitioner for a few years and eventually returned to school to specialize in Radiology.

Being a true Northerner and because of his love of the outdoors, he returned to Sudbury where he skilfully applied his radiology practice and provided services to many small communities as a consultant radiologist.

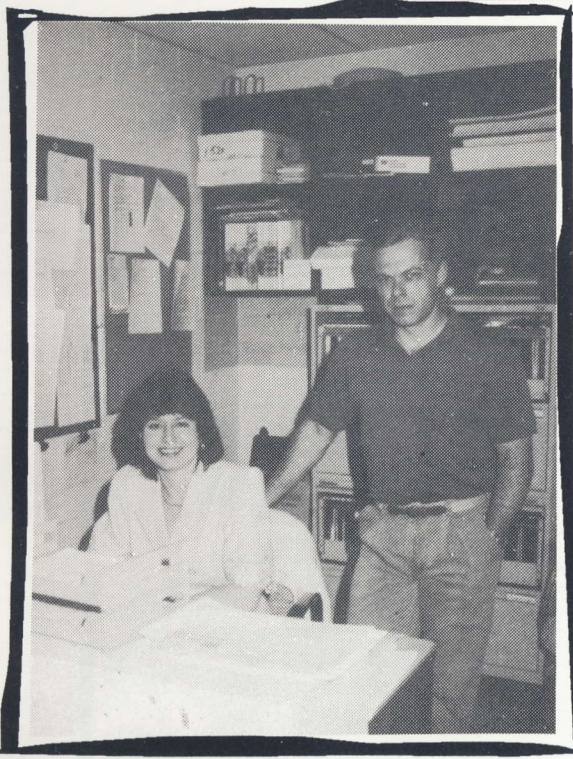
We consider ourselves fortunate to have had Dr. Cullen as part of our Medical Staff and this community since 1965 and in particular his willingness to travel to Elliot Lake for 3 days per week over the past several years.

In his own quiet way, Dr. Cullen's personality presents a quiet confident man who shows great care and concern for the patients and the staff. His interest and support for staff education, his patient teaching and his fairness to all those he meets each day will be missed by all of us.

We the staff at St. Joseph's wish Dr. Cullen God's blessing for a very happy retirement with time to enjoy his family, his grandchildren and last but not least his fishing and skiing.



Support Services



The past year was a busy and eventful year for the Hospital and the Support Service Departments.

In-patient activity declined slightly when measured by patient days alone. However, when adjusted to allow for acuity of illness in-patient activity was approximately the same as last year. The number of day surgeries continued to grow. The Surgical Staff performed 953 day surgeries this year which represents an annual increase of 37.5%. Our ratio of day surgeries to total surgeries now stands at 62%. Social Services recorded an increase of 9.6% which is probably a reflection of the trying times in Elliot Lake. Diagnostic Imaging recorded a significant increase in activity. Ultra Sound activity increased 13% due to the continued expansion of the procedures performed with this technology. Radiology activity increased 12% due to a change in the procedure mix and the closing of the Radiology Clinic at the Medical Arts Building. Almost all other areas experienced modest declines in activity.

Total Hospital revenues increased 2.7% from last year. Ministry of Health funding increased 1.8%, including \$58,000 for pay equity and \$12,000 for life support. Fortunately, income from other sources increased 9.3% because of higher semi private revenue, out-of-province in-patient income, stress testing fees, ambulance user fees, dietary income, interest income and unrestricted donations. Staff are commended for their efforts to reduce operating expenses by \$40,000 from last year's actual. Salaries and employees benefits increased a modest \$24,000. All other expenses decrease \$64,000.

I anticipate a near breakeven budget next year. Our challenge for the next twelve months is to balance expenditures to revenues without compromising the quality of health services provided to our patients. We require co-operation and commitment to achieve this objective.

The Support Services group fulfilled their mandate \$156,000 or 4.7% under budget and \$7,500 or .2 or 1% over last year's costs.

The Engineering staff continued to maintain and operate the plant with approximately 35% fewer paid hours than similar OHA Hospitals. Plant operations, maintenance and security were over spent \$11,000 or 1.3% of budget because of higher than expected utility expenses and one time costs for consultants and replacement of the bulk oxygen supply. However, they trimmed 1% from last year's results.

Housekeeping continued to maintain the Hospital to their usual high standards. They accomplished and recorded \$57,000 or 11% favourable variance. They also reduced their costs 2.5% from last year. This matches the 2.5% decrease in linen cleaned.

The co-operation and extra effort of the Laundry staff contributed to their department's \$17,000 or 11% favourable variance.

The Food Service Department was challenged by lengthy illnesses of senior staff. However, they continued to provide quality service to Patients and Staff. In addition they finished the year \$67,000 or 7.8% below budget. Part of the saving was due to a 2.5 % decline in meal days.

Switchboard and Admitting completed the \$20,000 or 4.9% below budget and reduced their expenses by 5% from last year.

Materials Management finished the year on budget and they continue to maintain and improve their service to the Hospital. Many of the savings experienced in other departments are the result of the efforts of the Materials Management staff.

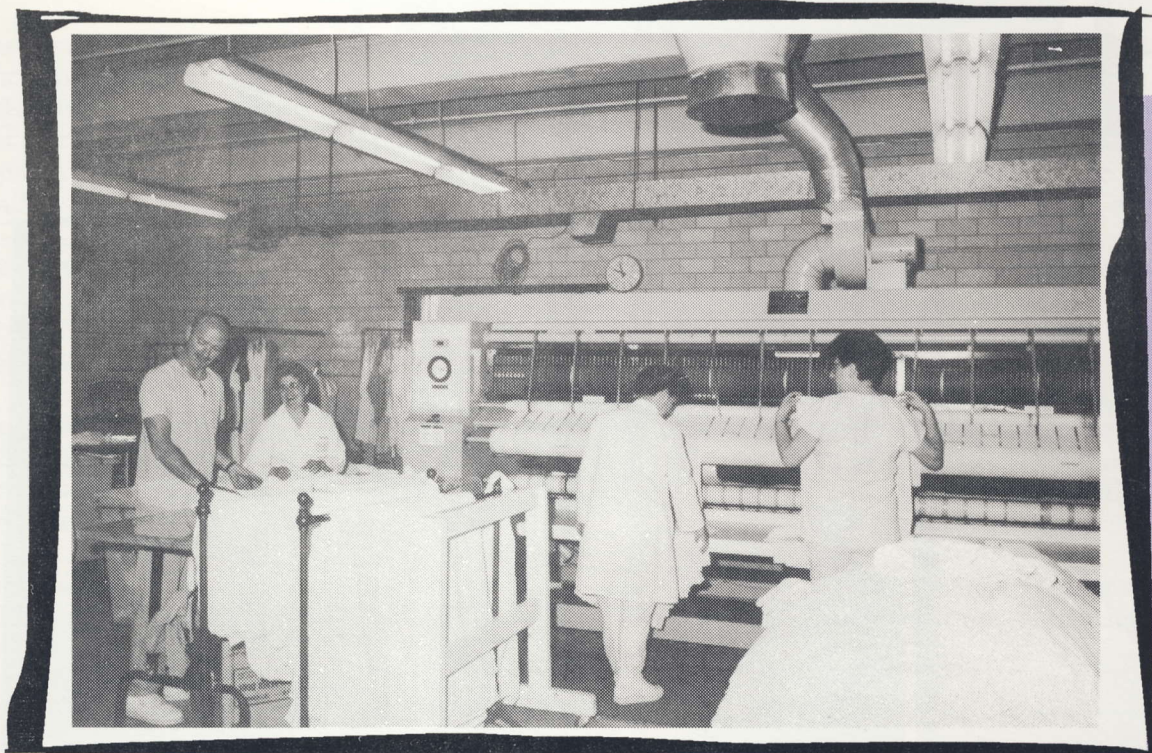
The Finance Department replaced 4 of it's 5.5 staff. This increased orientation labour expenses. However, the department completed the year \$6,000 or 2% under budget and it trimmed 1.5% from last year's expenses.

Next year we will focus on controlling costs and improving our service through staff development. A number of projects are under way in the Plant department as part of our ongoing building renewal and improvement program. The Laundry and Dietary services are exploring opportunities to sell services to outside institutions. We will study the replacement of the administration and materials management computer hardware in preparation for its planned replacement in early 1994.



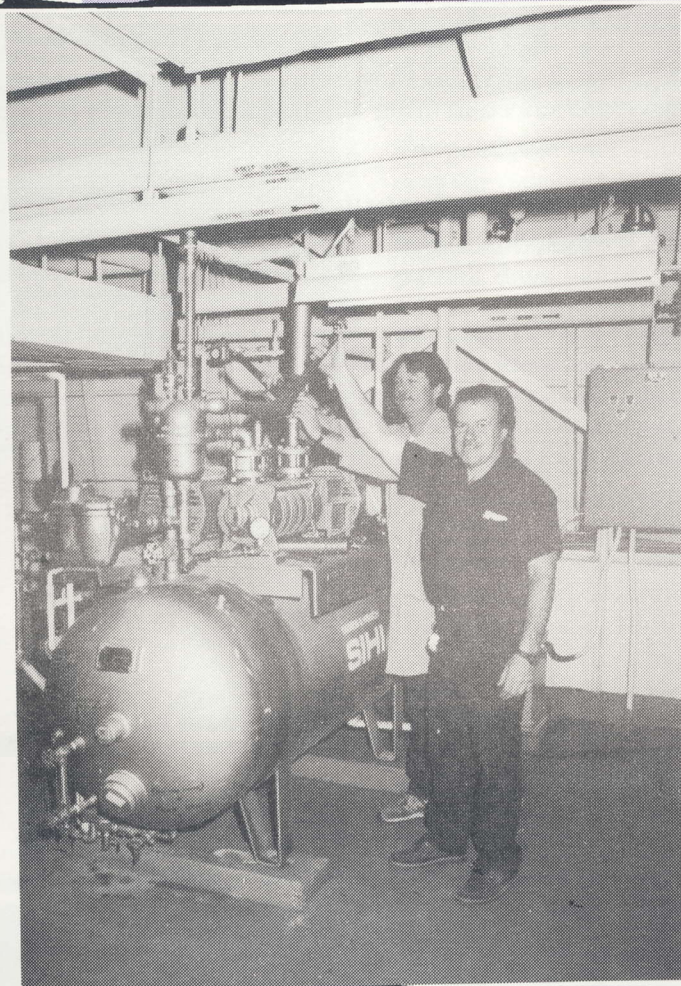
Mike Hukezalie
Assistant Executive Director
Support Services

"And you think you have a load of laundry"



"Staff enjoying the new laundry equipment"

A TEAM
EFFORT



Support Services

*"Providing efficient
engineering services
requires full time dedication"*

Patient Care Services



"A comfort away from home"

Patient Care Services

"Dedicated volunteers providing social and recreational programs for our long term care patients"



Once again it is time to reflect on the past year's activities in the Patient Care Services Department.

This year's major focus was preparing for and participating in the Accreditation process. The entire function of each department was reviewed and revised as necessary. This involved a great deal of hard work and dedication by everyone. Although this process is very stressful for those involved, the end result proved that our Department met the standards. The Hospital was awarded a three (3) year standing. All the Departments in the Patient Care Services division should be proud of their dedication to providing high quality service to the patients.

This year saw two (2) resignations. C. Bergeron resigned as Unit Manager of the Surgical Department. Carole has accepted a position as Teacher in the RNA Centre. J. Jones resigned as Manager of Medical Records. Joyce has gone to Sault Ste. Marie. Both of these individuals will be missed by the Management Team. We thank them for their contributions.

The Nursing Department instituted several projects this past year. Patient safety was a focus. A "Spot the Dot" program began. A series of coloured dots alert the staff to patients at risk. Bed alarms have been purchased to alert the staff to patients who may get out of bed and are at risk. Both of these measures have been an aid to staff.

This year the RNA staff was instructed in the use of glucometers for blood sugar testing and in aseptic technique to do simple dressings. Cross-training of Nursing staff to other areas of the department was initiated. This allows them to work in other areas with more comfort.

A committee was formed to review the Nursing documentation. The committee is composed of Registered Nursing Assistants, Registered Nurses and Managers. They have developed new charting forms that will be trialed and instituted in the 1993-94 year.

All members of the Nursing Department are to be congratulated for their commitment to providing high quality care for our patients.

A Care For the Caregiver series was developed and presented by S. Pilon-Nicholls, Manager - Social Services and L. Trautline of Public Health. This was a series of subjects relating to the care of a family member and was designed to give valuable information to the caregiver. The program was well received. Sandra also worked with the community and the hospital to present a Discharge Planning Day in the mall. It was well received by the public. Sandra is to be commended for her hard work.

Medical Records continues to provide high quality services to the hospital and the physicians.

I would especially like to thank the Senior Management Team, the Patient Care Service Department Managers and my secretary Emily Roussy. Their support and dedication have made this past year a success.

Patricia M Maxwell

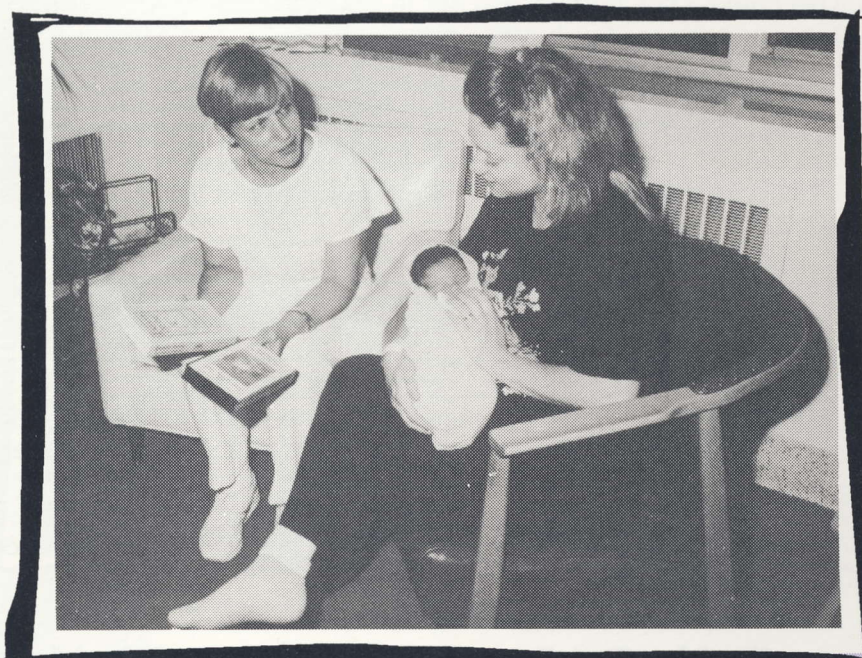
Patricia M. Maxwell
Assistant Executive Director (Patient Care Services)

Management Staff

Mr. M. Hukezalie *Accounting*
Sister Mae Kierans *Camillus Centre*
Ms. M. E. Kennedy *Chiropody*
Mr. P. Bogensberger *Dietary*
Mr. J. Marcotte *Engineering & Maintenance*
Mrs. L. Collett *Health Records*
Ms. A. Barnes *Housekeeping/Laundry*
Mrs. R. Watson *Human Resources*
Mr. J. Ng *Laboratory*
Mr. T. White *Material Management/Payroll*
Mrs. D. Trussler *Nursing Assistant Program*
Sister Miriam Downey *Pastoral Care*

Ms. P. Maxwell *Patient Care*
Ms. C. O'Neill *Pharmacy*
Mrs. B. Mitchell *Physiotherapy*
Mr. R. Dennis *Radiology*
Mrs. S. Pilon-Nicholls *Social Work*
Ms. C. Kososki *Speech Language Pathology*
Mrs. S. Januszewski *Switchboard/Admitting*
Mrs. J. Lahaie *Nursing Unit Manager*
Mrs. S. Macknight *Nursing Unit Manager*
Mrs. P. Murphy *Nursing Unit Manager*
Mrs. C. Sarich *Nursing Unit Manager*
Mrs. R. Villeneuve *Nursing Unit Manager*

AN EDUCATIONAL EXPERIENCE



*"An excited mom
preparing for home"*

President of Hospital Auxiliary



"Our special volunteers are always pleasant and available for service"

The ninety-seven members of the Auxiliary of St. Joseph's General Hospital have experienced another interesting and useful year. Our efforts have been focused on three important objectives - raising funds, seeking representation on the hospital board, and refurbishing the gift shop.

Fund raising has proceeded through conventional channels - our Christmas bazaar, a pie sale, several raffles, and annual bingo, tag day held in May each year, and most importantly, proceeds from gift shop sales. All of these projects require numerous hours of volunteer effort, but do maintain a community profile as well as achieve our original objective of fund raising. Already this year, the Auxiliary has donated \$29,000 to pay for the Life Pak 10 equipment, and are currently directing our efforts toward the I.C.U. monitoring equipment.

During the past several years, much discussion has taken place regarding the feasibility of expanding the gift shop. Indeed money has been set aside for this purpose, but because of circumstances, proceeding with the project has been impossible. After more deliberation, the Auxiliary and Gift Shop Committee have agreed that a complete overhaul rather than expansion might be the answer. Plans are in place for this to occur during the slack summer period. Thanks to the co-operation of Sister Sarah, storage facilities will also be made available at a more convenient location. The gift shop is a main source of revenue to the auxiliary as well as to the hospital as a whole, and involves many community members as well as those of the auxiliary. During this year the gift shop has donated \$28,000 to the coffers of the auxiliary and hence to the hospital itself, a very note-worthy effort.

The Love Bucket Program providing the rental of car seats for the new born is under the auspices of members of the auxiliary. Because of the transition of Elliot Lake's population from youthful to elderly, this program is not as active as formerly, but it still provides service, dollars, and awareness in the community.

Two bursaries are awarded annually to students continuing education in some phase of health care. These are shared equally by Elliot Lake Secondary School and Villa Francaise des Jeunes. Small awards are also presented to two deserving graduates of the RNA Program chosen by their instructors and classmates.

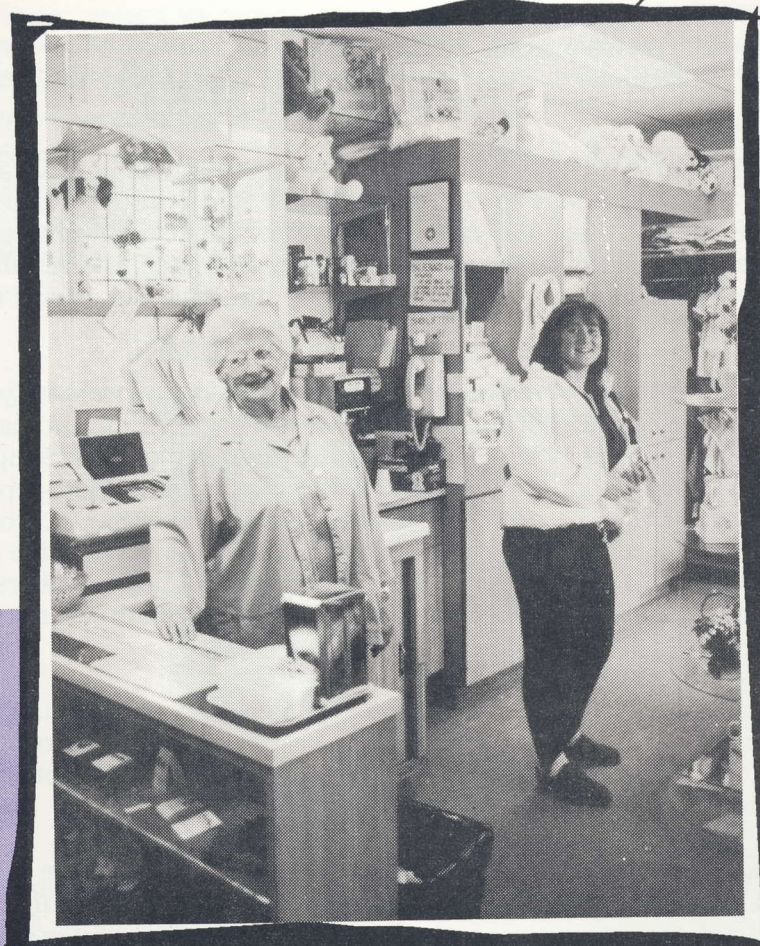
Again we are in the process of choosing candidates for life membership awards either locally or provincially. On the surface this would appear an easy task, but indeed it is not. Many ladies have spent several years - would you believe thirty? - and countless hours, working in the gift shop, pushing the tuck cart, knitting for very young or very old, working with chronic patients or just being there upon every occasion. I am pleased and proud to have been the president for the past two years.

Verna Robinson

Verna Robinson
President of Hospital Auxiliary

Hospital Auxiliary Executive

Verna Robinson *President*
Greta Balen *Past President*
Lois Harrop *First Vice-President*
Holly Berthelot *Second Vice-President*
Nancy Jo Wannan *Secretary*
Faye Steel *Treasurer*
Arlene Cardy *Publicity*
Jean Halvorsen *Membership*
Aurora Reszel *Corresponding Secretary*
Sue Simone *Love Buckets*
Margaret Petroni *Sewing*
Marjory Sawyer *Volunteers*
Edith Doherty *Historian*



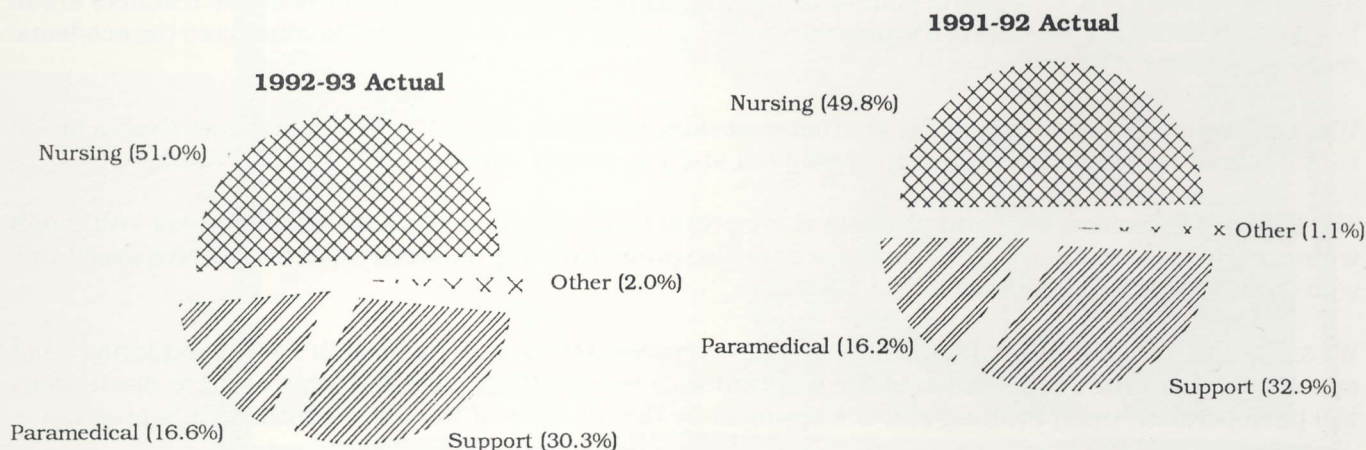
"Tireless hours are spent by volunteers in the Gift Shop to raise money for medical equipment"

Financial Report

Statement of Revenue and Expenses Year Ending March 31, 1993

Statistics	1991/92	1992/93		1993	1992
Acute Care			Revenue	\$12,972,629	\$12,678,476
Inpatient Admissions	3,014	2,639			
Number of Births	303	244	Expenses		
Number of Operations	1,484	1,542	Salaries and Wages	6,625,121	8,596,089
Patient Days	24,427	23,844	Medical Staff Remuneration	240,457	195,607
Occupancy Rate	59.6%	63.9%	Employee Benefits	1,240,328	1,244,981
Average Length of Stay	7.0	7.8	Supplies and Other Expenses	1,774,772	1,848,356
			Medical and Surgical Supplies	305,293	313,922
			Drugs	323,788	317,643
			Bad Debts	18,649	40,178
			Amortization	538,911	546,392
				<u>13,067,319</u>	<u>13,103,168</u>
Ambulatory Care and Support Services			Excess of Revenue Over Expenses		
Emergency Visits	22,074	19,380	(expenses over revenue) from Hospital		
Surgical Day Care	693	953	Operations	(94,690)	(424,692)
Specialists Clinics	5,165	5,363			
Radiology and Ultra Sound			Other Votes		
Examinations	10,416	12,101	Revenue	1,268,471	1,099,756
Laboratory Units	884,523	862,156	Expenses	<u>1,268,471</u>	<u>1,099,756</u>
Physiotherapy Visits	12,373	11,967		--	--
Speech Pathology Visits	1,086	954			
Social Work Visits	1,237	1,464		<u>(94,690)</u>	<u>424,692</u>
Camillus Centre					
Assessments/Referrals	924	2,046	Other Revenue		
Admissions	424	532	Interest Earned	489,409	435,707
Medical Records Dictation	11,350	12,048	Donations	<u>28,885</u>	<u>13,155</u>
Meal Days	35,824	34,945		<u>518,294</u>	<u>488,862</u>
Laundry					
(kilograms laundered)	235,084	229,211			
			Excess of		
			Revenue over Expenses	<u>\$ 423,604</u>	<u>\$ 24,170</u>

St. Joseph's General Hospital Expense Distribution



**The Registered Nursing
Assistant Program
"A Proud Tradition"**



"A Reunion of Graduates since 1964"

In 1964, St. Joseph's General Hospital opened a training program for Registered Nursing Assistants. We are justly proud of the high level of education that was provided for the 524 graduates of this program. The success of the program, embedded in the rich tradition of care, compassion and concern, prepared our graduates to provide quality nursing care in many hospitals, nursing homes and various facilities along the North Shore and other parts of our province.

We were saddened when the Ministry of Health made a decision to discontinue funding for the hospital-based programs in Ontario.

A great sense of loss will be felt in our community and at St. Joseph's due to the closure of our training school. The history of this program is a colourful one. Our students brought life and energy to both our patients and the staff. Their enthusiasm for learning and excitement about treating patients added a special dimension to our patient care. The presence of students acted as a catalyst for our staff to provide a supportive learning environment.

St. Joseph's would like to acknowledge Mrs. Norma Clark, the Founding Director of the program, Sister Leona Marchand, who acted as Director from 1965 to 1985, and Mrs. Diane Trussler, our present Director, for their visionary leadership and commitment to education. They, along with the nurse teachers are to be commended for the success of the program and the quality of the graduates who completed the academic requirements for registration.

We are fortunate to have many of our graduates working here at St. Joseph's. They carry with them a proud tradition and represent the values they adopted and learned as students here in Elliot Lake.

The Board of Directors, staff and physicians are proud to have been part of this establishment. Although we are sad to see the closure of our school, we are also proud to have prepared registered nursing assistants who truly do make a difference in the workplace.

We salute the 524 graduates of the school who have represented as well. St. Joseph's will be exploring other opportunities for the continuation of the program with Sault College. The outcome of these discussions will be dependant upon funding and the approval by the Ministry of Health to continue this program.

Every planned change creates new challenges and a sense of uncertainty, but we can claim a rich tradition and belief that our graduates will continue to live up to our mission of both nursing excellence and compassionate care for the future.



"St. Joseph's General Hospital in the spring"



"Vascular Surgery Clinic provides diagnostic services on site. Funded through the Underserved Program"



This product contains 50%
recycled content including
10% post consumer waste

