

National Convention
Catholic Health Association of Canada

The Pursuit of Excellence:
Building on our
Legacy

May 14-15, 2005

London Hilton, London ON

Final Program



Greetings from the CHAC Chair

CHAC conventions have traditionally meant many things to those who attend. For some they provide an excellent educational opportunity and for others a way to network with other CHAC members. At each convention there is also the moment of the CHAC Annual Assembly where, as members engaged in a shared ministry, we carry out the important task of reporting on the past year's accomplishments and outlining the directions for the association in the coming year.

Catholic health care in Canada continues to face many challenges in a new environment. In light of this, the convention theme this year is very fitting: *The Pursuit of Excellence: Building on our Legacy*. In this same spirit, the CHAC has made bold choices over the past few years. We have chosen to streamline our operation and refocus our activities. At last year's annual assembly, you provided the CHAC board with a mandate to move the association forward, from a broader focus where the association was often perceived as attempting to be "all things to all people," towards a concentration in two areas: advocacy, and the development of standards and guidelines. Over the past year the board and staff have made positive steps towards this refocused approach.

I welcome each one of you to the 2005 CHAC Convention here in London, Ontario. May this experience be one that adds to the energy and conviction we already share for the mission and values of the healing ministry, and to the role CHAC plays in furthering that mission.



Sandra Keon
CHAC Board Chair

Convention Facilitator



Father Robert (Bob) Girard hails from North Bay, Ontario. A priest of the diocese of Sault Saint Marie, Father Girard retired from the military after serving 22 years as a military chaplain. He then worked in health care as Executive Director of Mission at St. Boniface General Hospital in Winnipeg.

Delegates INFORMATION

Need help?

Staff are at the registration desk on Friday in the Grand Ballroom Foyer located on the second floor of the Hotel Hilton London and in the same location on Saturday and Sunday. The CHAC staff are available to answer any inquiries you may have.

Where do I go?

Keynote presentations will be held in the Grand Ballroom located on the second floor of the Hotel Hilton London. The detailed program on pages 4 through 9 indicates where convention workshops, receptions, the banquet and the liturgies will be held.

Please note that all the sessions will be held at the Hotel Hilton London. Refer to the hotel floor plans enclosed in your delegates' package.

Opening Reception

The reception will take place on Friday afternoon (18:00 - 19:15) in the Grand Ballroom East located on the second floor of the hotel. Use this opportunity to meet with the CHAC board and other delegates.

Saturday Banquet

Banquet Tickets

Banquet tickets are distributed when you register. If you do not have the correct number of tickets, please inform staff at the registration desk. Please ensure that you bring your ticket with you to the dinner in the Grand Ballroom on Saturday evening. Do not forget to reserve your table in advance at the registration desk.

Entertainment

Entertainment will be part of the festivities.

CHAC Performance Citation Award

This year, the Award presentation will be held in the Grand Ballroom on Saturday, May 14 during the banquet. At this time you will learn the identity of this year's recipient of the Performance Citation Award, the highest distinction in Catholic health care in Canada. All previous recipients can be seen on the CHAC web site at:
http://www.chac.ca/programs/citation/past_recipients.html

CHAC Annual Assembly

The CHAC's Annual Assembly will be held on Saturday, May 14, from 15:15 to 16:45 in the Grand Ballroom. All CHAC members are strongly encouraged to attend the Annual Assembly.

CHAC Proxy Forms

CHAC delegate proxy forms must be handed in at the convention registration desk no later than Saturday, May 14 at 14:00. Please pick up your ballot(s) at the registration desk.

Liturgies

Please bring your Liturgy Booklet to the Grand Ballroom for the Opening Prayer on Saturday morning, the Sunday Eucharist on Sunday morning and for the Missioning Ceremony Sunday afternoon.

Eucharistic Liturgy

Delegates are invited to attend the Eucharistic liturgy which will be celebrated on Sunday morning at 9:00 in the Grand Ballroom of the hotel.

Mass at St. Peter's Cathedral Basilica

196 Dufferin Ave. London, Ontario N6A 1K8 (519) 432-3475

Weekday Eucharist: Monday - Friday 7:30 am and 12:05 pm; Saturday 9:00 am

Prayer Room

For your convenience a Prayer Room, with a suitable environment, is available should you wish a quiet space for reflection. It can be found in the Duke of Albany Room on the 3rd floor of the hotel.

Messages

The convention registration desk is providing a message service for delegates. To leave messages please call the hotel at 800-210-9336 and ask for the CHAC convention registration desk, or fax the hotel (attention CHAC) at 519 439-9672.

Interpretation

Both English and French are being used throughout the convention. The receivers for simultaneous interpretation are available at the registration. Please sign the envelope enclosed in your kit and insert an I.D. card.

Satellite Bookstore

The Mustard Seed Bookstore will be located in the Windsor Club Room located on the second floor of the hotel. The bookstore will offer publications and books, in English and in French, on topics such as ethics, spirituality, mission of health care, leadership, death and dying, and pastoral care.



The bookstore is open for delegates on:

- Saturday between 8:00 and 16:30;
- Sunday between 8:30 and 14:00

Individual copies of CHAC publications will be available at the bookstore. Large orders can be purchased on line at: <http://www.chac.ca/publications/order.html>

Resource Material and Other Displays

The resource material and other displays are located in the Windsor Club Room located on the second floor of the hotel. The set-up period is on Saturday, May 14 at 8:00. The area is open for delegates on:

- Saturday between 11:30 and 16:30
- Sunday between 8:30 and 16:30

Smoke-free Convention

We are pleased to offer a smoke-free convention.

2005 CHAC convention

Convention PROGRAM

Friday, May 13

16:00 - 21:00

Grand Ballroom Foyer
2nd Floor

Registration

*Registration desk sponsored by: St. Paul's Hospital (Grey Nuns) of Saskatoon
Delegates' kit sponsored by the: Sisters of Charity of Montreal "Grey Nuns"*

18:00 - 19:15

Grand Ballroom East
2nd Floor

Early-Bird Reception with CHAC Board

Opening Reception is sponsored by the: Sisters of Providence of St. Vincent de Paul

Saturday, May 14

8:00 - 16:30

Grand Ballroom Foyer
2nd Floor

Registration

*Registration desk sponsored by: St. Paul's Hospital (Grey Nuns) of Saskatoon
Delegates' kit sponsored by the: Sisters of Charity of Montreal "Grey Nuns"*

8:00

Grand Ballroom Foyer
2nd Floor

Continental Breakfast

Sponsored by the: Sisters of St. Martha, Antigonish, NS

8:00 - 16:30

Windsor Club Room
2nd Floor

Bookstore and Resource Displays

9:00 - 9:45

Grand Ballroom
2nd Floor

Opening Ceremony

9:45 - 10:45

Grand Ballroom
2nd Floor

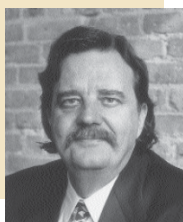
Keynote Presentation — Jack Shea

Sponsored by: Caritas Health Group (Edmonton, AB)

english with 

The Faces of Spirituality and Healthcare

Spirituality in healthcare is not one size fits all. Different groups are interested in spirituality for different reasons. Patients are interested in their own spirituality; medical caregivers are interested in patient spirituality; medical caregivers are interested in their own spirituality; chaplains are interested in the spiritual care of patients and others in the hospital; sponsors and boards are interested both in the spiritual grounding of senior leadership and integrating spirituality throughout the organization. We will briefly look at these interests and put them in dialogue with both contemporary and classical understandings of spirituality.



John Shea is a theologian and storyteller who lectures nationally and internationally on storytelling in world religions, faith-based health care, contemporary spirituality, and the spirit at work movement. Currently, he is Director, Program and Processes Development for the Ministry Leadership Center which creates ministerial formation programming for the senior leadership of five Catholic healthcare systems.

10:45 - 11:15

Grand Ballroom Foyer
2nd Floor

Coffee Break

Sponsored by the: Soeurs de la Charité de Notre-Dame d'Évron

11:15 - 12:15

Grand Ballroom
2nd Floor

french with

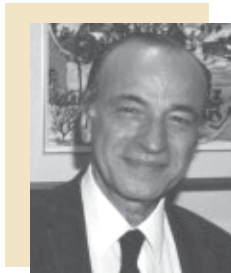


Keynote Presentation — Dr. Joseph Ayoub

Sponsored by the: Soeurs de la Providence (Montréal)

Christian Faith And Ethical Judgment In The Face Of Suffering And Death

"The request which arises from the human heart in the supreme confrontation with suffering and death [...] is above all a request for companionship, sympathy and support in the time of trial. It is a plea for help to keep on hoping when all human hopes fail." These inspiring words from John Paul II, in his Encyclical Letter *Evangelium Vitae*, are put into practice daily in Palliative Care Units, one of the best ways available to modern society to express our compassion for the dying. Within these units, the caregiving team undertakes the task of transforming a patient's moral suffering into a reconciliation with life. In this way, the patient comes to understand the sanctity of life as a human being. It is a prelude to eternity.



Dr. Joseph Ayoub, born in Cairo, Egypt of Lebanese descent, immigrated to Canada, to study hematology and oncology at the McGill University's Royal Victoria Hospital. He is currently the Director of Education at the Centre hospitalier de l'Université de Montréal (CHUM) as well as full professor in the university's Faculty of Medicine.

12:15 - 13:45

Lunch on your own

13:45 - 15:00

Grand Ballroom
2nd Floor

english with



Workshops

1. Regionalization: National Perspectives for Catholic Health Care

This workshop will provide an overview of regional governance / leadership models that have emerged over the past 10 years including the recent development of Local Integrated Health Networks in Ontario. The evolution of Catholic health organizational models such as the owner/sponsor model will be described and the experiences of Catholic health organizations in Regional Health Systems will be highlighted. The workshop will reflect on future challenges for Catholic health organizations as regionalization continues to evolve.

Sponsored by the: Saskatchewan Catholic Health Corporation



Brenda FitzGerald,
President & Chief Executive Officer,
St. Paul's Hospital,
Saskatoon, SK

Prince of Wales
3rd Floor

2. Nurturing the Sacred in a Multi-Faith Milieu

How can we nurture soul space and foster a community of compassionate care when our patients and staff come from diverse religious and spiritual backgrounds, or none at all? Can we share common 'holy ground'? When are we diluting or fulfilling our Catholic identity and mission? We will explore some of the questions, resources and current practices which respond to the reality of religious and spiritual diversity. Plenty of ready-to-use rituals and resources for affirming and nurturing the good work of our multi-faith staffs.



Steve Hill,
Director of Mission Integration,
Alberta Catholic Health Corporation,
Edmonton, AB

2005 CHAC convention

13:45 - 15:00

Workshops

Suite 300
3rd Floor

3. Pursuing Excellence: Evaluating the Values Integration Assessment Process

The Values Integration Assessment Process has, for the past eight years, assisted health care personnel to tap into the deep sense of values inherent in themselves and in their mission-focused Catholic health care environment. This session will explore this valuable tool and highlight revisions that make the process more efficient, effective and energizing.



Sr. Anne Collins,
Past Executive Director of CHAS,
CHAC Performance Citation Award
Recipient, 2004

Sponsored by the: Catholic Health Association of British Columbia

Duke of Edinburgh
3rd Floor
french

4. A Pastoral Care Presence Centred on Users' Needs

In 2004, the *Centre de pastorale de la santé et des services sociaux de Québec* questioned 700 hospital users on their spiritual and religious needs. The findings are being used to guide the development of pastoral care programs for various clientele. These findings, combined with a literature review, help determine where spiritual and religious needs fit within the broader context. The workshop will explore both the characteristics of various clientele, their age, and how an optimal response to each person's spiritual needs in the health domain can be delivered.



Patrice Montreuil,
Researcher,
Centre de pastorale de la santé
et des services sociaux de
Québec

Sponsored by the: Religious Hospitallers of Saint Joseph Health System

Queen Victoria
3rd Floor

5. Why Advocacy is Critical in Canadian Health Care

What is advocacy? Why is it essential for Canadian hospitals to advocate? How can hospitals advocate successfully? We'll answer these questions and more. Our advocacy story involves: putting advocacy in the "big picture" across Canada; setting up an advocacy committee; advocacy examples at Providence Continuing Care Centre. You'll learn how to set the stage for advocacy, how to recruit and train Board members to be advocates, how to identify advocacy issues, who in your community to educate and, most importantly, how to advocate with a purpose.



Larry Norman
Board Chair
Providence Continuing Care
Kingston, ON



Heidi Klaschka
Communications Officer

Sponsored by the: Catholic Health Association of Canada

15:00 - 15:15

Coffee Break

Grand Ballroom Foyer
2nd Floor

Sponsored by: St. Joseph's Health Centre (Sudbury, ON)

15:15 - 16:45

Annual Assembly

Grand Ballroom
2nd Floor

Sponsored by the: Congregation of the Sisters of Mercy of Newfoundland

17:30 - 18:30

Grand Ballroom Foyer
2nd Floor

Reception

18:30 - 22:00

Grand Ballroom
2nd Floor

Banquet, Performance Citation Award & Entertainment

Banquet sponsored by the: St. Joseph's Health Care Society, St. Joseph's Hospital (Chatham-Kent Health Alliance) and St. Joseph's Health Care (London, ON)

Performance Citation Award sponsored by: Misericordia Health Centre (Winnipeg, MB)

We invite you to join us for a relaxing evening. This is a great opportunity to mingle with colleagues in a relaxed atmosphere. Entertainment will be part of the festivities.

Sunday, May 15

8:00 - 12:00

Grand Ballroom Foyer
2nd Floor

Registration

Registration desk sponsored by: St. Paul's Hospital (Grey Nuns) of Saskatoon

Delegates' kit sponsored by the: Sisters of Charity of Montreal "Grey Nuns"

8:00

Grand Ballroom Foyer
2nd Floor

Continental Breakfast

Sponsored by the: St. Mary's Hospital (Camrose, AB), St. Joseph's Auxiliary Hospital (Edmonton, AB) & Providence Place (Moose Jaw, SK)

8:30 - 14:00

Windsor Club Room
2nd Floor

Bookstore and Resource Displays

9:00 - 10:30

Grand Ballroom
2nd Floor

Eucharistic Liturgy - Celebrant: Bishop Robert Anthony Daniels, Auxiliary Bishop of London

10:30 - 11:00

Grand Ballroom Foyer
2nd Floor

Coffee Break

Sponsored by: Mount St. Mary Hospital (Victoria, BC) & St. Michael's Centre (Burnaby, BC)

11:00 - 12:15

Grand Ballroom
2nd Floor

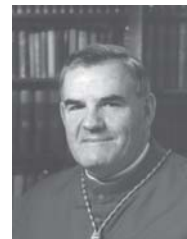
english with 

Workshops

6. The CCCB Pastoral Letter on the Health Care Ministry in Canada

This workshop will explore the new pastoral letter from the Canadian Conference of Catholic Bishops (CCCB) on Catholic health care in Canada. The workshop will explain its genesis and CHAC's part in its formation. The content and themes of the letter will be elucidated. Particular attention will be given to how we "receive" this pastoral letter, how to build on the "faith perspective," and provide clear directions for a new future in the health care field as we promote the mission of Catholic health care.

Sponsored by the: Catholic Health Association of Canada



Bishop James Wingle,
Bishop of Saint Catharines,
CCCB Representative on the
CHAC Board

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11:00 - 12:15 Workshops

Queen Victoria
3rd Floor

7. Ethical Imagination: Clues from Past Theological Giants for 21st Century Moral Dilemmas

Building on our legacy means looking back on some theological giants to mine some nuggets of timeless ethical perspectives for health care dilemmas of the 21st century. Figures such as Kenneth Kirk, Karl Rahner, Bernard Lonergan, John Courtney Murray, and Joseph Pieper will be studied in an effort to discover parameters for moving forward in today's pluralistic and polarized society.



Fr. Michael Prieur,
Professor of Sacramental
and Moral Theology,
St. Peter's Seminary,
London, ON

Sponsored by the: Religious Hospitallers of Saint Joseph Health System

Duke of Edinburgh
3rd Floor

8. Rural Health Issues: Experiences, Strategies, and Solutions

Rural health care is slowly losing it's voice with government agencies. Under the guise of regionalizing and fiscal restraint, rural health tends to lose while urban services see little change. What do we expect rural health to look like? How do we get government to listen? Bring your experience and ideas to the session.

Don Dickson / John Lang
Members of Advisory Committee,
Hotel Dieu de Saint Joseph,
Perth-Andover, NB

Sponsored by the: Catholic Health Association of New Brunswick

Suite 300
3rd Floor

9. Holistic Health & Complimentary Medicine: The Art of Healing

This presentation brings together conventional medicine with systems of healing from around the world. It explores as one reality the healing of spirit, mind, soul and the powers of sight and hearing. Dr. Maxwell will share how to reach a state of balance both within ourselves and within a global community. She is accompanied by Alex Zografov, who will provide beautiful music to enhance the unique concepts being presented to you.



Dr. Brenda Maxwell, MD,
MSc, CCFP, FCFP

Alex Zografov
Composer and Pianist

Sponsored by the: Pembroke Regional Hospital

Prince of Wales
3rd Floor

10. Stem Cell Research in a Catholic Institution: Yes or No?

Do the latest scientific advances in stem cell research, bring hope of previously unheard of treatments, or do they place us on the verge of a spectacular disaster by tampering with the core essentials of human life and its reproduction? Although Catholic teaching has no moral difficulties with research on stem cells derived from adult stem cells or fetal cord blood, the ethical problem comes with embryonic stem cells. This workshop will begin with a panel to discuss both sides of the question. There will be time for the participants to reflect on and examine the issues.



(L to R):
Laurie Hardingham, Clinical Ethicist,
St. Joseph's Health Care, London, ON
Gordon Self,
Caritas Health Group Edmonton, AB
Dr. John Valley,
Associate Professor of Surgery (Urology)
University of Western Ontario, London, ON

Sponsored by the: Catholic Health Association of Canada

12:15 - 14:00 Lunch on your own

14:00 - 15:00 Keynote Presentation — Sr. Carol Taylor

Grand Ballroom

2nd Floor

english with 

Sponsored by the: School Sisters of Notre Dame (Waterdown, ON)

Excellence and Ethical Reflection: The Seeds of Change

In this session a Catholic health care ethicist will lead participants in an exploration of the powerful role ethical reflection plays in creating and sustaining the vision that drives our mission to continue the healing ministry of Jesus. We all know that mission doesn't just "happen" as a result of our being good people with a genuine desire to be of help. Why ethical reflection matters – its role in facilitating excellence in mission in the broadest sense – will be the central theme. Links will be drawn between ethical reflection and our ability to faithfully meet the needs of all our constituencies: patients, employees, business partners, and society at large.



Carol Taylor, CSFN, RN, PhD is a founding member and now Director of the Center for Clinical Bioethics at Georgetown University. Experienced in caring for patients who are chronically and critically ill and their families, Carol chose doctoral work in philosophy with a concentration in bioethics because of a passion to "make health care work" for those who need it. Carol has a PhD in Philosophy with a concentration in bioethics from Georgetown University and a Master's Degree in Medical-Surgical Nursing.

15:00 - 15:45

Grand Ballroom

2nd Floor

CHAC Board Directors' Missioning & Closing Ceremonies

2005 CHAC convention

Thank YOU

The Catholic Health Association of Canada (CHAC) is grateful to the many generous supporters, volunteers and professionals who have made this convention possible. We thank Catholic health organizations, hospitals and homes, religious congregations, the private sector and the many others who have contributed financially and provided services, materials or planning skills to ensure the success of this event.

Major Sponsors

SILVER SPONSORS:

- St. Joseph's Health Care Society, St. Joseph's Hospital (Chatham-Kent Health Alliance) and St. Joseph's Health Care (London, ON)
- Providence Healthcare (Vancouver, BC)

BRONZE SPONSORS:

- Caritas Health Group (Edmonton, AB)
- Soeurs de la Providence (Montréal, QC)
- School Sisters of Notre Dame (Waterdown, ON)
- Sœurs de la Charité (Sœurs Grises) de Montréal

Convention Local Committee

John Callaghan (Chair)
Ciaran McKenna
Father Patrick Byrne

Anne Kay
Deb Miller

For their generous in-kind support

Les Soeurs de la Charité de Québec, Beauport, Québec

Friday, May 13, 2005

- 16:00 – 21:00 **Registration** — Grand Ballroom Foyer (2nd floor)
- 18:00 – 19:15 **Early-Bird Reception** with CHAC Board — Grand Ballroom East (2nd floor)

Saturday, May 14, 2005

- 08:00 – 16:30 **Registration** — Grand Ballroom Foyer (2nd floor)
- 08:00 – 08:45 **Continental Breakfast** — Grand Ballroom Foyer (2nd floor)
- 08:00 – 16:30 **Bookstore and Resource Displays** — Windsor Club Room (2nd floor)
- 09:00 – 09:45 **Opening Ceremony** — Grand Ballroom (2nd Floor)
- 09:45 – 10:45 **Keynote Presentation: John Shea** — Grand Ballroom (2nd floor)
The Faces of Spirituality and Healthcare
- 10:45 – 11:15 Coffee Break — Grand Ballroom Foyer
- 11:15 – 12:15 **Keynote Presentation: Dr. Joseph Ayoub** — Grand Ballroom (2nd floor)
Christian Faith and Ethical Judgement in the Face of Suffering and Death
- 12:15 – 13:45 Lunch on your own
- 13:45 – 15:00 **WORKSHOPS**
1. Regionalization: National Perspectives for Catholic Health Care – Grand Ballroom (2nd floor)
 2. Nurturing the Sacred in a Multi-Faith Milieu – Prince of Wales (3rd floor)
 3. Pursuing Excellence: Evaluating the Values Integration Process – Suite 300 (3rd floor)
 4. A Pastoral Care Presence Centred on Users' Needs – Duke of Edinburgh (3rd floor)
 5. Why Advocacy is Critical in Canadian Health Care – Queen Victoria (3rd floor)
- 15:00 – 15:15 Coffee Break — Grand Ballroom Foyer (2nd floor)
- 15:15 – 16:45 **Annual Assembly** — Grand Ballroom (2nd floor)
- 17:30 – 18:30 **Reception** — Grand Ballroom Foyer (2nd floor)
- 18:30 - 22:00 **Banquet / Presentation of the Performance Citation Award** — Grand Ballroom

2005 CHAC convention

Sunday, May 15, 2005

- 08:00 – 12:00 **Registration** — Grand Ballroom Foyer (2nd floor)
- 08:00 – 08:45 **Continental Breakfast** — Grand Ballroom Foyer (2nd floor)
- 08:00 – 14:00 **Bookstore and Resource Displays** — Windsor Club Room (2nd floor)
- 9:00 – 10:30 **Eucharistic Liturgy** — Grand Ballroom (2nd floor)
- 10:30 – 11:00 Coffee break — Grand Ballroom Foyer
- 11:00 – 12:15 **WORKSHOPS**
- 6. The CCCB Pastoral Letter on the Health Care Ministry in Canada – Grand Ballroom (2nd floor)
 - 7. Ethical Imagination: Clues from the past for 21st Century Moral Dilemmas – Queen Victoria (3rd floor)
 - 8. Rural Health Issues – Duke of Edinburgh (3rd floor)
 - 9. Holistic Health & Complimentary Medicine – Suite 300 (3rd floor)
 - 10. Stem Cell Research in a Catholic Institution: Yes or No? – Prince of Wales (3rd floor)
- 12:15 – 14:00 Lunch on your own
- 14:00 – 15:00 **Keynote Presentation: Sr. Carol Taylor** — Grand Ballroom (2nd floor)
Excellence And Ethical Reflection: The Seeds Of Change
- 15:00 – 15:45 **Missioning & Closing Ceremony** — Grand Ballroom (2nd floor)